



Team METRO



TEAM METRO AT YOUR SERVICE

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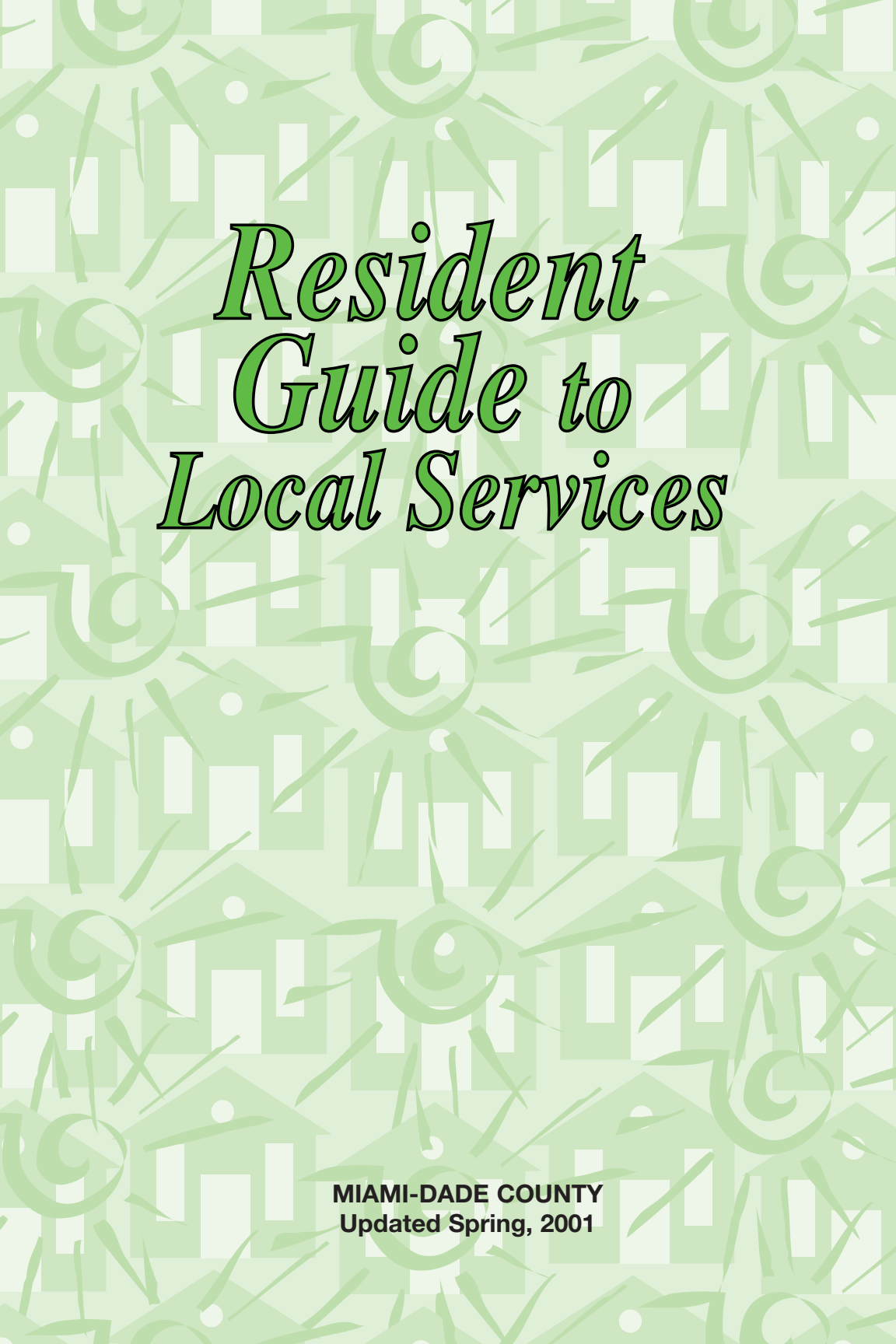
Resident Guide to Local Services

TEAM METRO AT YOUR SERVICE



MIAMI-DADE COUNTY
(Third Edition)

Blank Inside Front Cover



Resident Guide to Local Services

MIAMI-DADE COUNTY
Updated Spring, 2001

A Message from the Mayor

Dear Fellow Miami-Dade Countians,

In keeping with my commitment of putting people first, I am pleased to provide you with this booklet describing the vast array of services that are provided by Miami-Dade County for the benefit of our residents.



As a valued customer of Miami-Dade County, you expect and should receive prompt, responsive, and courteous service that meets or exceeds your needs. This local guide to County services brings our government closer to you and puts our services at your fingertips, helping you cut through the red tape when calling for assistance.

This is just one of the many ways that we are working to put you and your needs first as we strive to make Miami-Dade County government more accessible and responsive to all of our residents. I am sure that you will find this guide very useful.

Sincerely,
Alex Penelas
Mayor

A Message from the County Manager

Dear Resident,

Miami-Dade County has seen tremendous growth in the last decade. To keep in step with our growth, your County government has changed and adjusted its products and service deliveries. Our goal is to provide you with the best possible service today and in the future. As County Manager and on behalf of our employees, we are committed to making it easier for our citizens to request and receive County services.



That is why I am delighted to present our community with the latest updated version of the Resident's Guide to Local Services. The guide is an easy-to-use booklet to help our residents understand the structure of county departments but more importantly, how residents can access government services.

The Resident's Guide is meant to enhance the work of Team Metro, which is our frontline department in assisting our citizens with concerns and questions they may have about accessing government services. We hope this guide is a useful tool for you. But the guide is just the start. Any questions regarding government services can be directed to the Team Metro Answer Center at (305) 468-5900 or by visiting any of the Team Metro Regional offices that are listed on page 6 of this guide. You can also access our government by the Internet. Team Metro can be reached on the web at teammetro@miamidade.gov

Our goal is to serve you. To do so, we need to know whether guides such as this one are working to provide you with the necessary information. You can also address any questions or concerns by contacting my office at cmo@miamidade.gov

Sincerely,
Steve Shiver
County Manager



About Team Metro

Team Metro is the county department established to improve public access to Miami-Dade County government. They are dedicated to helping citizens and neighborhoods benefit from the large number of county services offered in Miami-Dade County.

Bringing County government closer to the citizens it serves, Team Metro can be found at nine regional offices throughout the County and at one main downtown office. Each regional office provides direct assistance and outreach to citizens either by telephone or in person. The downtown office houses administrative staff, and the Team Metro Answer Center is located at the Emergency Operations Center.

Team Metro staff answer questions, cut through governmental red tape and help resolve neighborhood concerns. Code compliance experts can assist you in resolving everything from overgrown lots and illegal signs to graffiti and junk and trash removal. You can visit your neighborhood Team Metro office to purchase transit passes and tokens, bike/rail passes, dog licenses and baby stroller parking permits. Passport applications are also accepted at all Team Metro offices.

Team Metro's regional offices are your one-stop neighborhood county service centers (see page 8.) Call our Team Metro Answer Center at (305) 468-5900 during weekday business hours to find out which regional office serves you. You can also visit Team Metro on the worldwide web at www.co.miami-dade.fl.us/teametro.

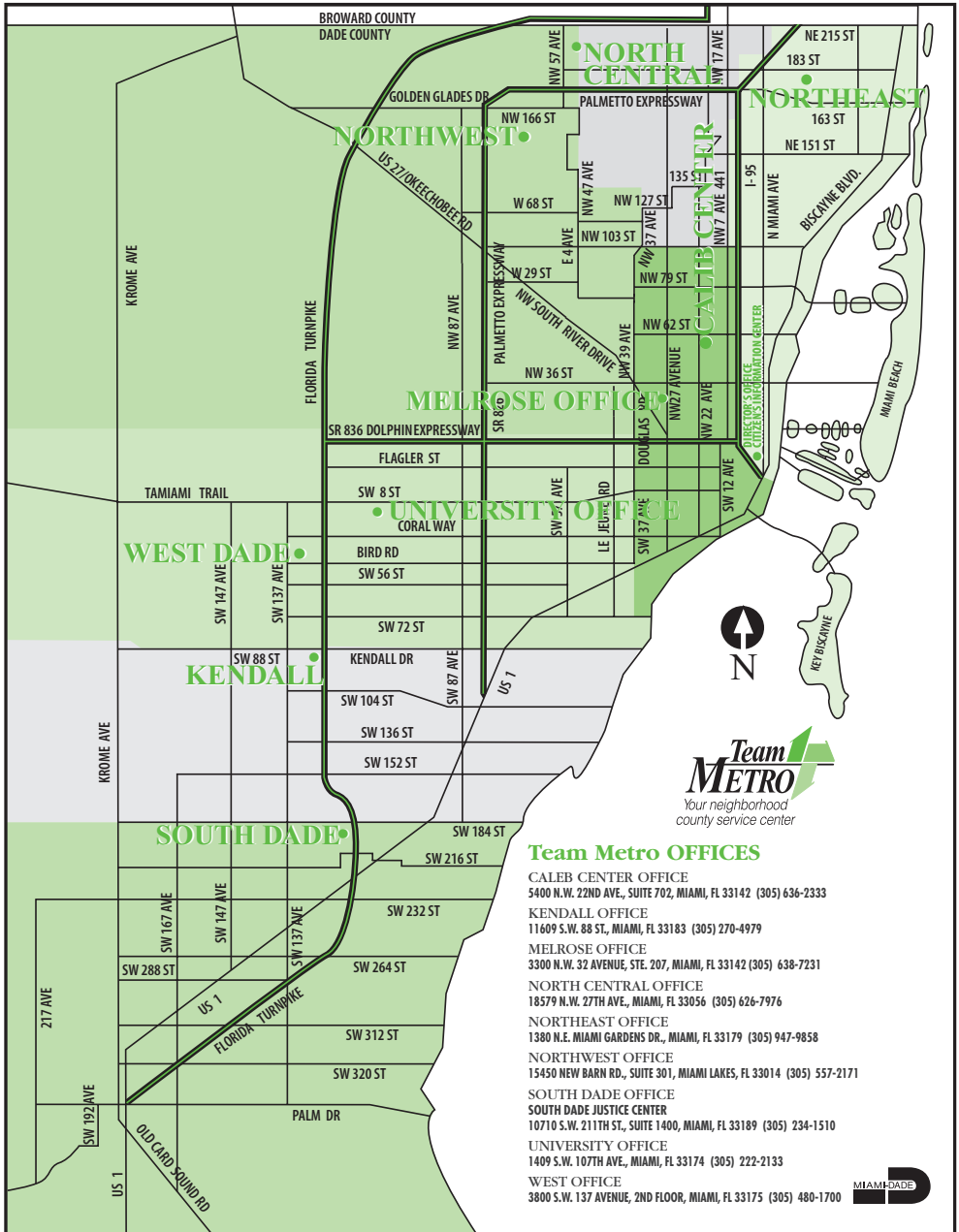


Introduction

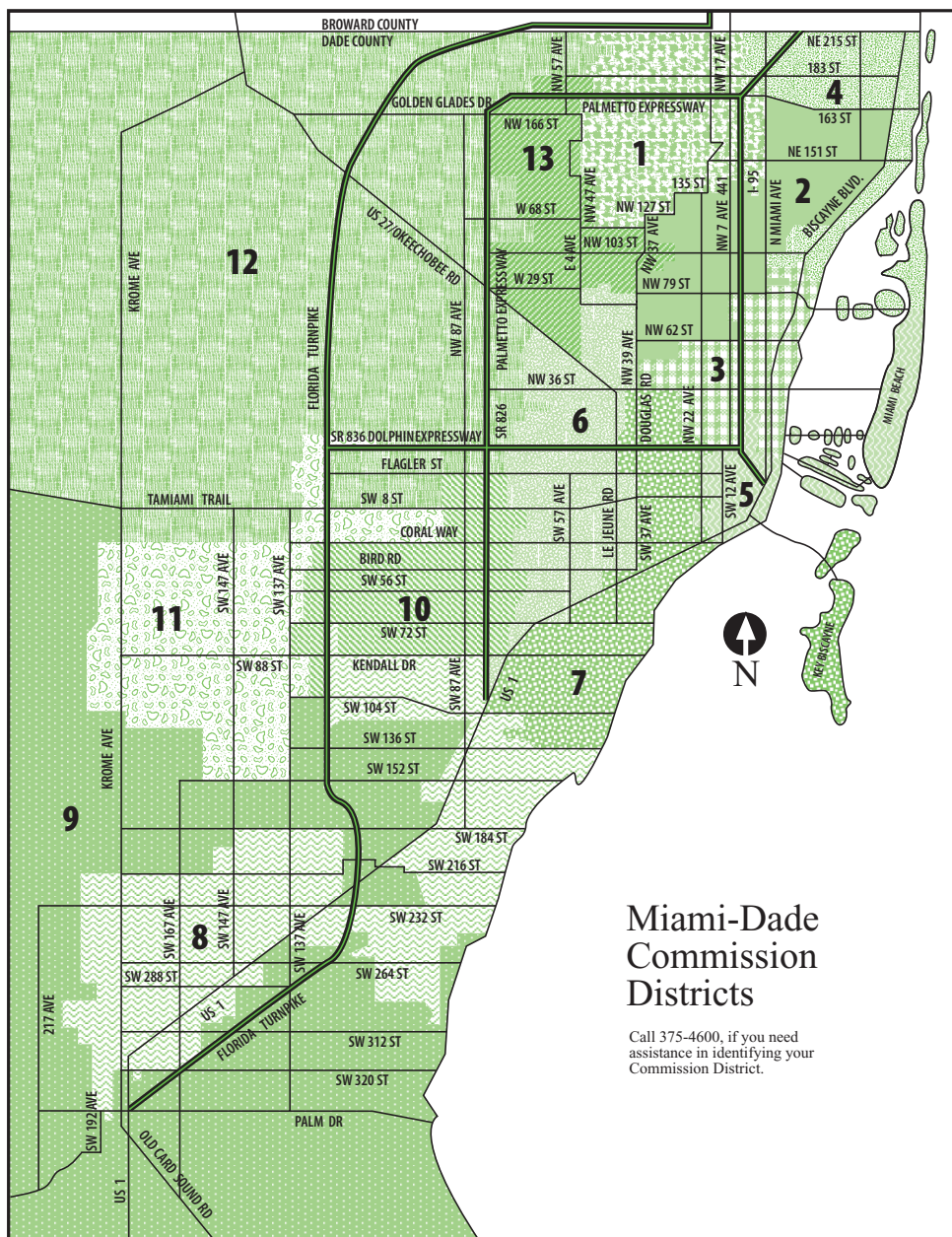
Here in Miami-Dade County, we enjoy an almost endless supply of sunshine, unlimited arts and recreational opportunities and a multi-cultural flavor. But as in any large and growing metropolitan area, finding the right public or private agency for assistance can sometimes be a frustrating experience.

So to make life a little easier, Team Metro has created this guide book to inform residents about the services provided by Miami-Dade County and other community organizations. It's an update of earlier editions, and the information was current at the time of publication. For up-to-date prices, call the appropriate department listed.

Team Metro Office Locations



Know your District



How to use this guide

As you'll soon see, this booklet provides a directory of services under simply stated headings to help you locate the assistance you need. The Table of Contents provides an alphabetical listing of topics. If you can't find what you're looking for, check the Index.

In many instances, telephone numbers and addresses listed are those of central offices; some are twenty-four hour voice response information lines and provide a number to call for personalized assistance at the end of the recorded message. For local listings of offices in your neighborhood not in this booklet, please consult your local telephone directory under the general section heading of "Miami-Dade, County of."

We've made every effort to ensure that the information in this booklet is accurate and we hope that it's helpful to you. Meanwhile, if you need further assistance, you can always call our **Team Metro Answer Center at**

(305) 468-5900 [TDD: (305) 468-5402] or the following Team Metro offices:

Caleb Center Office **(305) 636-2333**
5400 N.W. 22nd Ave., Suite 702, Miami, FL 33142

Northwest Office **(305) 557-2171**
15450 New Barn Rd., Suite 301, Miami Lakes, FL 33014

Kendall Office **(305) 270-4979**
11609 S.W. 88 St., Miami, FL 33183

South Dade Office **(305) 234-1510**
South Dade Justice Center
10710 S.W. 211th St., Suite 1400, Miami, FL 33189

Melrose Office **(305) 638-7231**
3300 N.W. 32nd Avenue, Ste. 207, Miami, FL 33142

University Office **(305) 222-2133**
1409 S.W. 107th Ave., Miami, FL 33174

North Central Office **(305) 626-7976**
18579 N.W. 27th Ave., Miami, FL 33056

West Office **(305) 480-1700**
3800 S.W. 137 Avenue, 2nd Floor, Miami, FL 33175

Northeast Office **(305) 947-9858**
1380 N.E. Miami Gardens Dr., Miami, FL 33179

You can also visit Team Metro on the worldwide web at www.co.miami-dade.fl.us/teametro.

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Miami-Dade Government Services

AIRPORTS

Miami-Dade County

Aviation Department(305) 876-7000

County Airport Information

Internet:www.miami-airport.com

Parking informationlisten to FM Radio 102.3

Miami-Dade residents live under a busy sky. In addition to Miami International Airport (MIA), the County's Aviation Department operates six general aviation airports.

Miami International Airport provides the community with world class passenger and cargo service. Ranked first in the United States in international freight and second in the world in total freight, MIA is the leader in passenger and cargo flights to Latin America and the Caribbean with additional nonstop service to Europe and Africa. It's served by more airlines than any airport in the Western Hemisphere and is ranked tenth in the world in total passengers. In order to maintain its high service standards and to provide state-of-the-art passenger and cargo facilities, MIA is currently undergoing a \$4 billion construction and expansion program.

Miami International Airport

General information (including parking and paging)(305) 876-7000

Flight information(305) 876-7770

Miami International Airport Hotel.....(305) 871-4100

Tourist Police(305) 876-7373

General Aviation Center(305) 876-7550

Aircraft noise/environmental land use (day).....(305) 876-0569

(night)(305) 876-7333

Lost & Found(305) 876-7377

(for airline information, please contact airline directly)

General Aviation Airports:

Opa-Locka Airport.....(305) 869-1660

14300 NW 41st Avenue, Opa-locka, FL 33054

A full range of services, including aircraft repair and maintenance, are offered at this facility.

Opa-Locka West Airport(305) 869-1660

This small training airport is located at US 27 and the Miami-Dade/Broward County Line.

Kendall-Tamiami Executive Airport....(305) 869-1700

Weeks Air Museum(305) 233-5197

12800 S.W. 137th Avenue, Miami, FL 33186

This facility offers a full range of services, including aircraft charter, flight schools, catering and maintenance. It's also home to the Weeks Air Museum.

Homestead General Aviation Airport..1-(305) 247-4883

28700 S.W. 217th Avenue, Miami, FL 33159

Situated approximately four miles northwest of the City of Homestead, this airport offers fueling and is a center for sports aviation.

Homestead Regional Airport1-(305) 258-6360

Homestead Air Reserve Base

(U.S. Air Force)1-(305) 224-7000

Miami-Dade County provides limited facilities and services here for non-military use.

Dade-Collier Training and

Transition Airport1-(305) 247-4883

This airport is located in western Miami-Dade County on US 41 (Tamiami Trail.) Advance permission is required for use.

ANIMAL CARE & CONTROL

Miami-Dade County Public Works

Department(305) 884-1101

Animal Care and Control Division Services and Shelter:

7401 N.W. 74th Street, Miami, FL 33166

Hours: Mon. - Fri. 11 a.m. - 7 p.m., Sat. & Sun. noon - 5 p.m.

People and animals can live together in harmony. The Animal Care and Control Division makes sure of it. They enforce animal control laws throughout Miami-Dade County and will respond to your concerns about annual rabies vaccinations, licensing requirements, stray animals, cruelty cases, and dangerous dogs. You can also call them to remove small dead animals from public rights-of-way, or check the status of a citation.

The Miami-Dade County Animal Shelter cares for impounded, surrendered and stray dogs, cats, and other domesticated animals offering them both shelter and limited medical assistance. If you would like to adopt or have lost a pet, this is the place to look. The Shelter also provides license tag administration, redemption of impounded animals, and humane animal treatment education.

Call 884-SPAY for information about spaying and neutering your dog either at the Shelter or at Mobile Animal Care (MAC) unit. Cost is \$35 for females and \$25 for males.

See Licenses - Dogs and Cats

ARTS & CULTURAL AFFAIRS

Miami-Dade County

Art in Public Places(305) 375-5362

111 N.W. 1st Street, Suite 610, Miami, FL 33128

Take a break and tour Miami-Dade's unique Museum Without Walls, the Art in Public Places collection. Art works by nationally and internationally recognized artists can be found throughout the County at such locations as transit stations, public libraries, fire stations, and Miami International Airport. Come, learn, and enjoy these unique art works and site specific installations that reflect and enrich your community.

To receive information on programs, self-guided tours, and opportunities for artists, please call (305) 375-5362 or visit our website at www.co.miami-dade.fl.us/publicart/.

Miami-Dade County

Cultural Affairs Council(305) 375-4634

111 N.W. 1st Street, Suite 625, Miami, FL 33128

Are you looking for entertaining and affordable arts activities for yourself or the entire family? If so, call the Miami-Dade Cultural Affairs Council for free brochures about hundreds of great activities right here in our community, such as "The Festivals of Miami," "A Kids' Guide to Greater Miami," a biannual "Calendar of Events," "A Discount Directory of Cultural Activities" and "Voices and Venues," a bimonthly newsletter about opportunities for artists and art groups.

For the latest events and information, call the Greater Miami Activity Line at (305) 557-5600 to access the Council's 24-hour arts and cultural information hotline.

Historical Museum of Southern Florida ..(305) 375-1492

Miami-Dade Cultural Plaza

101 W. Flagler Street, Miami, FL 33130

Step inside the Historical Museum of Southern Florida and you are suddenly transported to another place in time. South Florida's past comes alive as you explore 10,000 years of history through hands-on displays, bilingual audio-visual presentations, and hundreds of artifacts, documents, and photography. Be sure not to leave the children at home! Here's their opportunity to learn history the fun way—like dressing up as Seminoles

and pioneers, playing lookout at the sentry tower, and building the dreams of their ancestors with building blocks and plastic pipes.

Miami Art Museum(305) 375-3000

101 W. Flagler Street, Miami, FL 33130

Art lovers, young and old, will revel in the Miami Art Museum's collection of international art in a variety of mediums. The focus is on exhibiting, collecting, preserving and interpreting art of the Western Hemisphere from the World War II era to the present. For an exhibition schedule, call (305) 375-1706.

Hours: Tuesday-Friday 10 a.m. - 5 p.m., 3rd Thursday of the month until 9 p.m.

Saturday & Sunday noon - 5 p.m. Closed Monday

Admission: Adults \$5, senior & students \$2.50, children 12 and under FREE. Tuesday FREE (contributions welcome), 3rd Thursday of the month 5-9 p.m. FREE.

Miami Museum of Science(305) 854-4247

3280 S. Miami Ave., Miami, FL 33129

From robotic dinosaurs to live animals to virtual reality basketball, explore Miami's nationally-recognized science center that offers something for everyone. Visitors can surf the Internet, become TV meteorologists, tap into over a dozen CD-ROM computers, and hold live world-wide video conferences. The museum features include national traveling feature shows and more than 140 hands-on exhibits illustrating principles of physics, electricity, light, sound and health. The Collections Gallery contains South Florida's largest gathering of artifacts and natural wonders. Plus, the outdoor Wildlife Center rehabilitates injured birds-of-prey and reptiles and displays more than 75 live animals to the public. Daily live science and wildlife demonstrations are held. Museum store and food service is provided on site.

AUTO TAGS

Miami-Dade County

Finance Department(305) 375-5678

Tax Collection Division - Auto Tag

140 W. Flagler Street, Room 101, Miami, FL 33130

Mailroom ... (305) 375-5328 or (305) 375-5678

Additional County Location:

South Dade Government Center ... (305) 232-3830

10710 S.W. 211th Street (Cutler Ridge Blvd.), Room 104
Miami, FL 33189

TDD(305) 372-6309

Miami-Dade Government Services

So you've decided to relocate, along with your beloved car or truck, to Florida. Our sunny state requires you to register your vehicle immediately upon employment, place children in public schools, or become a legal resident of the State. Each vehicle brought into the State may be subject to an initial registration fee of \$100, in addition to the title charge and annual license tag renewal fee. The fees for auto tags vary according to the size and weight of the vehicle. Call one of the county's two Auto Tag Departments below to find out about the fees. Proof of insurance is required.

If you've lived here awhile, you probably know that vehicle owners are required to renew their vehicle registration during the renewal period that is 90 days prior to the date of the owner's birthday. You should receive the paperwork to do so in the mail prior to your renewal period. If for some reason you don't, call one of the following:

Miami-Dade County

Finance Department(305) 375-5678

Tax Collector Division - Auto Tag

140 W. Flagler Street, Room 101, Miami, FL 33130

Additional County location:

South Dade Government Center ... (305) 232-3830

10710 S.W. 211th Street (Cutler Ridge Blvd.), Room 104

TDD(305) 372-6309

BOAT REGISTRATION

Ready to set sail? Remember this rule of the sea. From houseboat to dinghy, if your boat has a motor it must be registered. A valid out-of-state registration of any pleasure craft is recognized for up to 90 days in Florida. After that, Florida registration is required. Fees vary according to length of boat. Newcomers from out of state should bring their title and/or registration to one of the two county locations above or find a private auto tag agency in the telephone book yellow pages under "License Services." (Additional charges apply at private agencies.)

BUILDING CODE COMPLIANCE

Building Code Compliance Office ... (305) 375-2901

140 W. Flagler Street, Suite 1603, Miami, FL 33130

Fax(305) 375-2908

Website <http://www.buildingcodeonline.com>

E-mail postmaster@buildingcodeonline.com

With hurricanes looming and our population growing, building construction that meets South Florida Building Code is more than necessary in Miami-Dade County. It's a must. The Building Code Compliance Office (BCCO)

was created as an independent entity to oversee the uniform enforcement of the South Florida Building Code and to provide guidance on Code-related issues to the County and its municipalities.

The BCCO conducts research to improve construction standards, trains and certifies building personnel, provides technical support, resolves citizen complaints and enforces South Florida Building Code violations. The office prepares ordinances amending the South Florida Building Code and educates the public and the construction community about the Code, the danger of Code violations, hurricane safety and other construction issues.

They also review and process applications of all construction products and assemblies that require Miami-Dade County Products Control Approval and provides recommendations on products and assemblies to the County's Building Code and Product Review Committee.

The BCCO examines and licenses contractor's and trades people, handles violations of Chapter 10 and addresses complaints against County licensed and unlicensed contractors.

BUILDING PERMITS

Miami-Dade County

Building Department(305) 375-2500

website ... www.co.miami-dade.fl.us/bldg/

email ... bldgdept@co.miami-dade.fl.us

Permit Records Section

Central Office(305) 375-2475

Stephen P. Clark Center,

111 N.W. First Street, 10th Floor, Miami, FL 33128

West Miami-Dade Office(305) 261-1736

Office of the Americas

7757 West Flagler Street, Suite 230, Miami, FL 33144

South-Miami Dade Office(305) 233-0614

South Miami-Dade Government Center

10710 S.W. 211th Street, Suite 104, Miami, FL 33157

Ready for that new addition onto your home or business? Call one of these offices to get answers to all of your questions on obtaining building permits.

Permits are required for building, electrical, plumbing, mechanical, roofing, gas, fences, windows and shutter work. The Permit Records Section of the Building Department accepts applications and issues permits for the unincorporated areas of Miami-Dade County and the City of West Miami.

CABLE TELEVISION

Miami-Dade Television(305) 375-2836

Miami-Dade County Communications Department

111 N.W. 1st Street, 25th Floor, Miami, FL 33128

Tune in to Miami-Dade Television (MDTV) and watch Miami-Dade in action. MDTV is the County's government access television station and it's available on all Miami-Dade County cable systems. It carries County Commission meetings and important public hearings live, as well as a wide variety of public affairs programming. Consult MDTV in The Miami Herald television listings in the daily Living/Arts section for specific program details and times.

Cable Television Access

Project (Cable TAP)(305) 995-2112

WLRN-FM/ Dade County Public Schools

172 N.E. 15th Street, Miami, FL 33132

Lights! Camera! Action! Imagine yourself in a television studio producing shows, free of charge, for your local non-profit organization. Thanks to Cable Tap, a project funded by Miami-Dade and Dade County Public Schools, you can. Your 12 half-hour taped programs will air three times a week for three months throughout Miami-Dade County on cable television community education WLRN-FM channels 36 and 37.

To file a complaint about your cable television service, or if you do not know who provides cable television in your area, see CONSUMER SERVICES on page 15.

CODE ENFORCEMENT

Team Metro Code Compliance

You can lend a hand in maintaining your neighborhood and community's quality of life. Just contact your neighborhood Team Metro office (see page 6) or call our Answer Center to report eyesores and code violations such as graffiti; overgrown lots; abandoned or junk vehicles; illegal signs; junk, trash and debris; illegal objects in the right-of-way; illegally parked commercial vehicles, boats, trailers and mobile homes; and residential zoning violations. You can now also call Team Metro to file complaints concerning business properties, commercial uses on agricultural zoned properties, industrial properties and construction work without permits throughout unincorporated Miami-Dade County. Our Neighborhood Compliance Officers will help ensure that violations are corrected promptly.

Graffiti 24-Hour Hotline(305) 375-3461

Minimum Housing Unit(305) 375-2338

111 N.W. 1st Street, 14th Floor, Miami, FL 33128

This unit handles complaints initiated by tenants of occupied houses or apartment buildings of less than five units against landlords for not maintaining housing standards. Call them to file a complaint or obtain information.

Miami-Dade County Building Department

Unsafe Structures Unit(305) 269-3700

7757 W. Flagler St., Suite 230, Miami, FL 33134

Contact this unit regarding open, vacant and abandoned structures (residential or commercial). You can call this unit to report an unsafe structure or to obtain information.

Miami-Dade County Building Code Compliance Office

Contractor Licensing and Enforcement

Section(305) 375-2527

140 W. Flagler Street, Suite 1602, Miami, FL 33130

Contact this section to obtain information concerning Certificates of Competency, licensing, contractor certification, or to determine if a contractor has a license. Also, call to file a complaint about County licensed or unlicensed contractors.

See Licenses - Certificate of Competency.

Miami-Dade County Department of Solid Waste

Management(305) 594-1500

8675 N.W. 53 Street, Suite 201, Miami, FL 33166

Residential Code Enforcement

The Department of Solid Waste Management utilizes a special unit of Code Enforcement Officers in residential areas to ensure proper waste disposal. The unit also helps residents better understand how to use available waste services. For help with residential code enforcement issues, call (305) 594-1635.

Illegal Dumping Prevention

Illegal dumping is a crime punishable by up to a \$5,000 fine and jail time. The Department of Solid Waste Management works in partnership with Crimestoppers in the fight against illegal dumping. If you see someone dumping waste in an unauthorized site, call Crimestoppers at (305) 471-TIPS — (305) 471-8477. You could receive a Crimestoppers Reward.

COMMUNITY COUNCILS

Miami-Dade County Department of Planning and Zoning

(DPZ)(305) 375-2800 or (305) 375-2842

If you live in unincorporated Miami-Dade County and you'd like to help make decisions about issues affecting

Miami-Dade Government Services

your neighborhood, become an active participant of your area's Community Council.

Councils meet approximately once a month at 7 p.m. to discuss zoning matters, with every other month dedicated to non-zoning meetings. (See Zoning - Zoning Hearing Section) All meetings are advertised in the "Neighbors" section of The Miami Herald at least 10 days in advance.

In addition to making zoning decisions, Community Councils serve as liaisons between the communities they serve and the County. They consider and make recommendations on issues concerning their areas such as fire and police, proposed Miami-Dade County facilities, unincorporated area budget matters, code enforcement, long-term future land use plans, developments of regional impact and County public facilities such as parks and libraries.

Each Council serves one of 15 separate geographic areas and is made up of six members elected by community residents and one member appointed by the Miami-Dade County Commission. All members must reside in the Council area they serve.

For information on Community Council meetings and members for your area, call (305) 375-2800.

COMMUNITY RELATIONS

Office of Community Relations, Miami-Dade

Department of Human Services . . . (305) 375-5730

111 N.W. 1st Street, 6th Floor, Miami, FL 33128

Community Relations Board (305) 375-5730

The Community Relations Board directs programs and projects oriented toward fostering mutual understanding, tolerance and respect among all groups, and serves as a mediator in disputes involving community relations.

Commission on the Status of Women . . . (305) 375-4967

This organization increases awareness of issues confronting women in Miami-Dade County and serves as liaison between women organizations and County government.

Hispanic Affairs Advisory Board . . . (305) 375-5270

Black Affairs Advisory Board (305) 375-4606

Asian Affairs Advisory Board (305) 375-4967

The Hispanic Affairs, Black Affairs and Asian Affairs Advisory Boards act as liaisons between Miami-Dade County government and the populations they represent.

Each works to foster greater understanding and to establish projects and programs better serving the needs of each designated group.

COMPLAINT RESOLUTION

Miami-Dade Independent

Review Panel (305) 375-4880

140 W. Flagler Street, Suite 1101, Miami, FL 33130

FAX (305) 375-4879

E-Mail IRP@co.miami-dade.fl.us

This civilian oversight Law Enforcement Panel also holds Miami-Dade County departments and employees accountable. If you have a serious complaint and want to participate in mediated dispute resolution, contact the Independent Review Panel. The Panel gives priority to complaints that are likely to result in corrective action that may significantly improve County service to the public.

COMPUTER ACCESS INFORMATION

Information Technology Department . . (305) 596-8148

5680 S.W. 87th Avenue, Miami, FL 33173

Where can you turn for county information, the latest weather report or the scoop on local sports and entertainment? Try Miami-Dade County's home on the Internet. It's your chance to connect with the County without picking up a phone or leaving your home or office.

You'll find useful links to Miami-Dade County departments, schools, local and state government sites, *The Miami Herald*, and more.

Don't have a computer? No problem. Just visit one of the County's public libraries for free Internet access.

Miami-Dade, in accordance with the State of Florida Records Law, also offers remote computer access to non-sensitive information located in the county's databases. The costs are classified as "reasonable cost recovery". A customer may have access to our inquiry system upon payment of a one time installation and membership fee of \$125 and a minimum of \$52 monthly charge plus 208 minutes of service or \$.25 a minute connect time, whichever is greater.

Miami-Dade County

Website <http://www.co.miami-dade.fl.us>

CONSUMER SERVICES

Miami-Dade County Consumer

Services Department. (305) 375-1250

140 West Flagler Street, 9th Floor, Miami, FL 33130

Consumer Hotline (305) 375-3677

TDD (305) 375-4177

Fax (305) 375-4120

E-Mail consumer@co.miami-dade.fl.us

Web Site www.co.miami-dade.fl.us/csd

This Department has the interest of Miami-Dade County consumers always in mind through business regulations and licensing, educational programs, complaint mediation, and consultation. The Consumer Hotline is the central number for all consumer-related complaints and information. This is the place to call for all your consumer concerns.

The Consumer Services Department's regulations and services apply in the incorporated and unincorporated areas.

Consumer Protection Division

140 West Flagler Street, Room 902, Miami, FL 33130

Consumer Hotline (305) 375-3677

Business Licensing (305) 375-4222

The Division licenses and regulates the business practices of title loan lenders, vehicle immobilization (booters), motor vehicle repair shops and mechanics, water remetering, moving businesses, locksmith businesses and locksmiths, and cable companies. It also licenses local telecommunications service providers.

The Division makes sure that citizens receive rights provided by our business regulations and consumer protection laws. Inspectors conduct investigations and inspections, identify violations, and mediate consumer complaints. The Division also enforces consumer-related laws under Miami-Dade's Uniform Trade Standards Law; weights and measures for consumer commodities; packaging and labeling of food products; uniform meat identification; shelf life dating of perishable food products; the sale of Kosher food products; rental car business requirements; gasoline price signage; deceptive and misleading advertising; misrepresentation of goods, services and prices; cash register price displays; check cashing establishment price signage; dry cleaning complaints; price gender discrimination; non-discrimination in tipping; warnings on shopping carts; and the availability of baby diaper changing accommodations in certain new facilities. The Division also enforces maximum rates for non-consent tows.

The Consumer Hotline receives all consumer complaints and inquiries, including providing information about which cable company services a neighborhood, and provides general consumer information and advice.

Cooperative Extension 1-(305) 248-3311

(Toll free from north Miami-Dade) . (305) 251-2818

18710 SW 288th Street, Homestead, FL 33030

Agriculture &

Home Horticulture 1-(305) 248-3311

Aquaculture 1-(305) 248-3311

FastTrac 1-(305) 248-3311

Expanded Food and Nutrition Education

Program (305) 888-5010

Family and Consumer Sciences . . (305) 888-5010

300 East 1st Avenue, Hialeah, FL 33011

4-H Youth Program (305) 592-8044

Miami International Mall, 1455 N.W. 107th Avenue

Suite 786

Miami, FL 33149

Sea Grant Extension (305) 361-4017

4600 Rickenbacker Causeway, Miami, FL 33149

Folks at the Cooperative Extension are experts at the practical nature of science. These professionals share their knowledge by educating the public about commercial agriculture, horticulture, home gardening, marine sciences, aquaculture, energy management, family and consumer concerns, home economics, food handling and safety, and nutrition. They also provide entrepreneurial education through the Fast Trac program. Young people can become involved by joining 4-H clubs and anyone can call to obtain written information, participate in group education meetings, or schedule private consultations with Extension agents.

Passenger Transportation

Regulatory Division (305) 375-2460

140 West Flagler Street, Room 904, Miami, FL 33130

Business Licensing (305) 375-2460

For-Hire Vehicle Inspection Station (305) 638-5786

2615 NW 10th Avenue, Miami, FL 33127

Ambulance Regulation (305) 375-2460

140 West Flagler Street, Room 904, Miami, FL 33130

This Division regulates for-hire vehicles in Miami-Dade County. It licenses and inspects all taxis, limousines, passenger motor carriers (including jitneys), non-emergency medical vehicles and special transportation service vehicles, and inspects private school buses. It also licenses the chauffeurs for these vehicles and conducts chauffeur training. The Division also regulates emergency ambulance services provided by private companies and public agencies.

Miami-Dade Government Services

Call the Consumer Hotline at (305) 375-3677 if you have complaints or compliments about for-hire service or ambulance service. For taxi and other for-hire services, please have the driver's name and chauffeur registration number, company name, and vehicle number available. For ambulance service, please have the company or agency name and the date of transport.

CORRECTION & REHABILITATION

Miami-Dade Corrections & Rehabilitation Department (CRD)

For concerns about CRD employees:

Internal Affairs Bureau(305) 463-4040

For information, tours and speaking engagements:

Public Affairs Bureau(305) 229-7584

The Miami-Dade County Department of Corrections & Rehabilitation provides care, custody, and control for inmates incarcerated in the seven Miami-Dade County facilities listed below.

Pre-Trial Detention Center (Main Jail) ... (305) 545-4040
1321 N.W. 13th Street, Miami, FL 33125

Women's Detention Center (305) 547-7160
1401 N.W. 7th Avenue, Miami, FL 33136

North Dade Detention Center (305) 685-5022
15801 State Road 9, Miami, FL 33169

Training and Treatment Center (305) 470-7600
6950 N.W. 41st Street, Miami, FL 33166

Turner Guilford Knight Center (305) 470-7600
7000 N.W. 41st Street, Miami, FL 33166

Metro West Detention Center (305) 597-2600
13850 N.W. 41st Street, Miami, FL 33178

Boot Camp (305) 639-3181
6950 N.W. 41st Street, Miami, FL 33166

COUNTY BIDDING & CONTRACTING

Miami-Dade County Department of Procurement Management (DPM) (305) 375-5773

111 N.W. 1st Street, Suite 2350, Miami, FL 33128

Website... www.co.miami-dade.fl.us/dpm

If you are interested in doing business with Miami-Dade County, get to know the Department of Procurement Management (DPM). DPM is responsible for purchasing commodities and services on behalf of Miami-Dade County.

Visit us at the Vendor Information Center (VIC), the County's "One-Stop Shop," designed to make it easy for you to become a successful contractor with Miami-Dade County. The VIC is located at the Stephen P. Clark Cen-

ter, 111 NW 1st Street, Suite 112 (ground floor). At the VIC, you may submit a vendor application along with a \$20 application fee to become a registered vendor, view the electronic directory of DPM procurement opportunities in all fields including commodities, services, architect/engineering and construction. When commodities and services are requested by County departments, DPM will solicit bids and quotes from registered vendors to provide those commodities and services. Contracting opportunities are also advertised in the Miami Times, Daily Business Review and Diario de las Americas. Contract award recommendations are posted weekly at the VIC. DPM procurement opportunities are also available online at www.co.miami-dade.fl.us/dpm.

Government Surplus Sales (305) 556-8106 980 W. 84th Street, Hialeah, FL 33014

Bet you didn't know you could shop at Miami-Dade County. Take a break from your favorite retail hot spots and check out the County Store, the county's very own surplus warehouse store outlet. You'll find individually priced office furniture and equipment, and police impounded property including bicycles, cameras, car stereos, and more. To receive advance notice about these sales, call (305) 594-5768 and ask to be placed on the mailing list.

Department of Business Development

..... (305) 349-5960
175 N.W. 1st Avenue, 28th Floor, Miami, Florida 33128

Minority and small businesses can turn here for business opportunities and technical assistance as well as information on the selection process for architecture and engineering (A & E) professional service agreements (PSA) for County projects. The Department of Business Development is responsible for increasing the participation of minority (Black-, Hispanic- and women-owned) businesses in County contracts, as specified in the County Code.

The Certification office is the starting point for participation in the County's minority and small business programs.

The Community Small Business Enterprise (CSBE) assists small businesses in the construction industry. The Accounting Services Program reimburses the County's certified minority contractors and vendors 50% up to a maximum of \$599 for the costs of financial statements, tax return compilations, audits and review. The Business Plan Reimbursement Program provides a maximum reimbursement of \$1500 for business plan preparation costs.

COUNTY OFFICIALS & BOARDS

Mayor Alex Penelas

Office of the Mayor(305) 375-5071
111 N.W. 1st St., 29th Floor, Miami, FL 3312 • Fx375-3618

Commissioners*

Betty T. Ferguson - District 1 ... (305) 375-5694

Dorrian D. Rolle - District 2(305) 375-4833

Dr. Barbara Carey-Shuler - District 3(305) 375-5393

Gwen Margolis - District 4 ... (305) 375-5128

Bruno A. Barreiro, Jr. - District 5 (305) 375-5924

Pedro Reboredo - District 6 ..(305) 375-5696

Jimmy L. Morales - District 7 .(305) 375-5680

Katy Sorenson - District 8 ... (305) 375-5218

Dennis C. Moss - District 9 ... (305) 375-4832

Javier Souto - District 10(305) 375-4835

Joe A. Martinez - District 11 .. (305) 375-5511

Dr. Miriam Alonso - District 12 (305) 375-4860

Natacha Seijas - District 13(305) 375-4831

Address for Commissioners:

111 N.W. 1st Street, Miami, FL 33128
(2nd Floor, Districts 1 - 8) (3rd Floor, Districts 9 - 13)

*See page 52 of this guide for commissioner's district office locations.

County Manager(305) 375-5311
111 N.W. 1st Street, 29th Floor, Miami, FL 33128

Clerk of Courts

Harvey Ruvin (305) 275-1155
73 W. Flagler Street, Room 242, Miami FL 33130

Participation in Government Proceedings:

Miami-Dade is your government so get involved. If you want to speak at a public hearing, register at the Clerk of the Board's office at least 15 minutes prior to a meeting. If you are speaking on behalf of a company or person by which you are compensated, you must also pay a \$25 fee. Call the Clerk's office at (305) 375-5189 for information about public hearings, to find out when the Commission meets, or to register as a lobbyist.

If you would like to be placed on a Commission meeting agenda, send a written request to the Agenda Coordinator's office or to your county commissioner. Call the Agenda Coordinator's office at (305) 375-1271 for more information.

For access to public records, contact the Miami-Dade

Communications Department at (305) 375-2836.

Agenda Coordinator (305) 375-1271

111 N.W. 1st Street, 29th Floor, Miami, FL 33128

County Boards Clerk of the Board (305) 375-5126

111 N.W. 1st Street, 17th Floor, Miami, FL 33128

County Boards provide another opportunity for residents, businesses and organizations to get involved in the issues that affect our community. A variety of independent public/private advisory boards conduct research, develop new programs and make funding and other recommendations to the Board of County Commissioners on health, public safety, social services, transportation and many other topics of concern. In most cases, community representatives are appointed by individual County Commissioners. Call the Clerk of the Board for an updated list of county boards or to find out a contact person for a particular board.

COURTS

Miami-Dade Clerk's Office

Voice Response System (305) 275-1155

Civil and Circuit Courts

Dade County Courthouse

73 W. Flagler Street, Miami, FL 33130

Caleb Center

5400 N.W. 22nd Avenue, Miami, FL 33142

Coral Gables District Court

3100 Ponce de Leon Blvd., Coral Gables, FL 33134

Cutler Ridge District Court

10710 S.W. 211th Street, Miami, FL 33189

Datran Sub-Office (No Court Facilities)

9100 S. Dadeland Blvd., Suite 100, Miami, FL 33156

Homestead District Court

77 N.E. 1st Road, Homestead, FL 33030

Juvenile Justice Center

 (305) 637-4500

3300 N.W. 27th Avenue, Room 1000, Miami, FL 33142

Miami Beach District Court

1130 Washington Avenue, Room 224, Miami, FL 33139

North Dade Justice Center

15555 Biscayne Boulevard, Room 100, Miami, FL 33160

Sweetwater Branch

500 S.W. 109th Avenue, Sweetwater, FL 33174

Miami-Dade Government Services

Criminal Court

Richard E. Gerstein Justice Building

1351 N.W. 12th Street, Room 702, Miami, FL 33125

Traffic Court

Richard E. Gerstein Justice Building (305) 275-1111

1351 N.W. 12th Street, Room 124, Miami, FL 33125

Child Support (305) 275-1122

370 S.E. 1st Street, Room 200, Miami, FL 33131

Code Enforcement (305) 375-2333

111 N.W. 1st Street, 17th Floor, Miami, FL 33128

County Recorder (305) 275-1155

22 N.W. 1st Street, Courthouse East Building

Recording 1st Floor—Micrographics/

Recorded Documents 2nd Floor

Domestic Violence (305) 349-5888

175 N.W. 1st Avenue, Room M, Miami, FL 33021

Family/Probate (305) 275-1155

73 W. Flagler Street, Room 234, Miami, FL 33130

Jury/Witness Payment (305) 375-2040

140 W. Flagler Street, Room 1502, Miami, FL 33130

Record Center (305) 593-1352

9350 N.W. 12th Street, Miami, FL 33172

Value Adjustment Board (305) 375-5641

111 N.W. 1st Street, Suite 1720, Miami, FL 33128

DISASTERS

Miami-Dade Emergency Management .. (305) 468-5400

TDD (305) 468- 5402

Special Needs Evacuation

Assistance Program (305) 513-7700

9300 NW 41 Street, Miami, FL 33178

Website .. <http://www.co.miami-dadefl.us/oem>

When disaster strikes in Miami-Dade, the Office of Emergency Management (OEM) activates the county's Emergency Operations Center (EOC) to coordinate the county's multi-agency response. It works with municipalities, state and federal government agencies and volunteer organizations providing relief services for disasters of all sizes.

The OEM coordinates the response to emergencies including civil disturbances at large scale events and anti-terrorism planning; natural disasters like hurricanes, floods, tornadoes or wildfires; hazardous material spills, radiological release and transportation accidents.

But that's not all. The OEM also helps residents increase their readiness for disaster by providing brochures, training and presentations on hurricane preparedness and other disaster-related topics to citizens, neighborhoods, businesses or other groups. It also main-

tains a registry of people who can't evacuate threatened areas independently. If you need to register yourself or someone else with special needs for evacuation purposes, please call the above number as soon as possible. Call also for information about any OEM program or for printed preparedness guides.

EMPLOYMENT

Miami-Dade County

Employee Relations Department .. (305) 375-5725

Center for Employment Application

140 W. Flagler Street, Suite 105, Miami, FL 33130

Mon. - Fri., 8:30 a.m. to 4 p.m. except holidays.

Job Information Hotline (recording) .. (305) 375-1871

TDD/TTY (305) 375-5645

Website: www.co.miami-dade.fl.us/jobs

Equal Employment

Equal Opportunity Board, Miami-Dade Department

of Human Services (305) 375-5272

111 N.W. 1st Street, Suite 650, Miami, FL 33128

This Board administers Chapter 11A of the Miami-Dade County Code that prohibits discrimination in employment as well as housing, public accommodations and credit and financing practices. They also investigate complaints alleging violations of the Code's Family Leave provision.

Job Training and Employment Assistance

Training and Employment Council (TEC) of

South Florida (305) 594-7615

3403 NW 82nd Avenue, Ste. 300, Miami, FL 33122

(Administrative Office Only)

Career Resource Centers (CRC's) (for the public):

North Central CRC (305) 636-2275

(Joseph Cable Center)

5400 NW 22nd Avenue, 3rd Floor

Miami, FL 33147

Hialeah CRC. (305) 889-5860

(Palm Center Apt. Bldg.)

150 East 1st Avenue, Ste. 111

Hialeah, FL 33010

South Central CRC (305) 267-6394

(First Union Bank Bldg.)

950 SW 57th Avenue, 2nd Floor

Miami, FL 33144

Perrine CRC. (305) 252-4440

17430 S.W. 97th Avenue

Perrine, FL 33157

Homestead CRC (305) 246-0103

**449 N. Krome Avenue
Homestead, FL 33030**

Helping people find good jobs and employers find good people is what the TEC is all about. This partnership between the South Florida Employment and Training Consortium (comprised of Miami-Dade and Monroe Counties, and the cities of Miami, Hialeah, and Miami Beach) and the local Jobs and Education Partnership Board provides job training programs, free of charge, for economically disadvantaged residents. Once trained, they refer them to local businesses for unsubsidized employment.

Among the people who benefit from this program are the long-term unemployed, at-risk youth, persons with disabilities, welfare recipients, ex-offenders, and dislocated workers in need of job placement or training for a different occupation. Special programs are offered to assist recent refugees and entrants (less than five years in the country). The TEC screens applicants at five Career Resource Centers and then refers eligible clients to its network of funded agencies to receive services.

The TEC operates under the federal Job Training Partnership Act (JTPA), soon to be replaced by the Workforce Investment Act, that calls for a partnership between public and private sectors to create employment and training programs in the local community.

ENVIRONMENT

**Miami-Dade County Department of
Environmental Resources**

Management (DERM) (305) 372-6789
33 S.W. 2nd Avenue, Miami, FL 33130

**To report environmental problems call DERM's
24-Hour Environment Emergency**

Hotline at (305) 372-6955

It's easy to take for granted the air we breathe, the water we drink, the land we walk on and the plant and animal life we enjoy. But for DERM, looking out for our environment is an around-the-clock job.

DERM manages, restores and protects Miami-Dade's environment, focusing on such issues as air, drinking water and surface water quality monitoring, manatee protection, beach renourishment and habitat restoration. It provides on-the-scene emergency response coordination for hazardous material and other incidents, regulates water and sewer utility companies, monitors industrial and commercial sources of air and water pollution, preserves tree

resources and environmentally sensitive lands and enforces local, state and federal environmental standards.

Call the Department's Office of Sustainable Environment and Education (OSEE) at (305) 372-6784 if you would like a speaker for your classroom, business or community group meeting; on-site energy audits and technical assistance; to volunteer or to receive educational printed materials for children and adults. OSEE educates local industry, government and community agencies and citizens on a variety of environmental topics, including pollution prevention and resource conservation.

Miami-Dade Stormwater

Utility Section (305) 372-6688

33 SW 2nd Avenue, Suite 200, Miami, FL 33130

Miami-Dade County's Stormwater Utility Program was created in response to requirements mandated by federal and state agencies. These include the U.S. Environmental Protection Agency's National Pollutant Discharge Elimination System, which requires a permit for stormwater discharge, and also the Florida Air and Water Pollution Control Act, which allows for the establishment of utility fees for the construction, planning, operation, and maintenance of public stormwater utility systems.

The objectives of the Miami-Dade County Stormwater Utility program include improvements and maintenance of existing local drainage systems, and development of a comprehensive master plan for the design and construction of improved drainage systems throughout the County's public storm sewer system. The major goal of the program is to reduce the amount of pollutants discharged into surface waters. Another benefit will be better drainage and less flooding of roadways and developed property.

Pursuant to Miami-Dade County Ordinance 91-66, the Stormwater Utility may charge user fees on all developed property in Miami-Dade County. These revenues will be used exclusively to pay for planning, construction, operation, and maintenance of public stormwater management systems. For most property owners, the fees are posted on regular water and sewer bills. Fees are determined by a formula that takes several factors into consideration, including whether the property is covered by an "impervious area" (the part of the ground incapable of being penetrated by water). For those properties not served by the County's public water system, bills are sent directly from the Stormwater Utility to the owner.

Miami-Dade Government Services

Projects developed by the Stormwater Utility will have many benefits for the people and the environment of Miami-Dade County. Cleaner surface water in our lakes, canals, rivers, bay and ocean is just the beginning. By building a comprehensive stormwater system, Miami-Dade County will reduce the damage to property and danger to human life caused by South Florida's heavy rains. For additional information, please call (305) 372-6688.

FIRE RESCUE SERVICES

Miami-Dade County Fire Department (786) 331-5000

9300 N.W. 41st Street, Miami, FL 33178

Frequently called numbers:

EMERGENCIES 9-1-1

Central Records (Incident Reports) ... (786) 331-4900

Employment Hotline (786) 331-4700

Fire Board Members (786) 331-5050

Fire Inspections/Investigations/

Fire Prevention (786) 331-4800

Firemen's Benevolent Association ... (305) 271-3890

Hydrant Malfunctions (305) 274-9272

International Association of

Fire Fighters Local 1403 (305) 593-6100

Public Education Bureau (786) 331-4920

Public Information Office (786) 331-5200

Responding quickly to emergencies, the Miami-Dade Fire Department (MDFD) is the largest fire rescue service in the southeastern United States. Its units are based at over 50 fire stations, with more to be added soon.

Fire prevention and safety education for residents and students also top the list of priorities for MDFD, along with reviewing all plans for building construction and inspecting new and existing structures to ensure compliance with local, state, and federal fire codes. Free blood pressure screening is offered at every fire station.

GARBAGE/TRASH COLLECTION

Miami-Dade County Department of

Solid Waste Management (305) 594-1500

8675 N.W. 33rd Street, Suite 201, Miami, FL 33166

Residential Garbage/Trash Service

If you're up at the crack of dawn on weekdays, chances are you know the familiar hum of Miami-Dade's garbage trucks. Rain or shine, the County's faithful garbage collectors provide curbside service twice a week

(either Mondays and Thursdays, or Tuesdays and Fridays, depending on your location). And as long as your garbage is curbside by 7 a.m., they are at your service on every holiday except Christmas, Dr. Martin Luther King, Jr. Day and Independence Day (as observed by Miami-Dade County).

Just place your garbage (food and kitchen waste) in standard 20- to 30-gallon garbage containers with grip handles and tight fitting lids, or in tied plastic bags. You can also set out bundled trash in lengths of no more than four feet using twine, rope, or duct tape. There's no limit to the number of containers or bundles that can be placed at curbside for collection, but each item must weigh less than 50 pounds. Rock, dirt, construction debris, free liquids or home chemicals are not collected. For information on proper management and disposal of these items, see Recycling - Trash & Recycling Centers and the Home Chemical Collection Program.

Weekly Curbside Trash

Each week, on your second garbage collection day, you can set out up to two bulky items (e.g. a sofa, chair, or refrigerator). There's no need to schedule collection of these items in advance. If they can't be collected on your second garbage day, they'll be picked up on the next business day.

Scheduled Bulky Waste Collection

If you need to dispose of large amounts of furniture, tree cuttings, and other bulky items, call (305) 594-1500 (weekdays, 8 a.m. - 5 p.m.) to schedule a pickup before placing the trash at the curb. Miami-Dade will pick up 50 cubic yards, once per fiscal year (October 1 - September 30). Additional yardage is billed per cubic yard and a minimum of five cubic yards is charged for additional pickups.

Home Chemical Collection Program

Improper disposal of oil based paints, mineral spirits, bug and weed killers, pool chemicals, solvents and other home chemicals can pollute our drinking water and present a hazard to collection crews. A free and safe disposal option is available. Non-commercial residents can bring these items (up to 50 pounds) to the Home Chemical Center at 8831 NW 58 Street. The Center is open Wednesdays (9:00 a.m. to 12:00 p.m. and 1:00 p.m. to 4:00 p.m.) and Saturdays (8:30 a.m. to 12:00 p.m. and 12:30 p.m. to 5:00 p.m.). Call (305) 597-1768 for additional information.

Recycling

See Recycling, page 28-29.

HEALTH CARE

University of Miami/Jackson Memorial Medical Center Public Health Trust

1611 N.W. 12th Avenue, Miami, FL 33136-1094

Jackson Memorial Hospital Directory

Clinics - General Appointments

(24-hours) (305) 585-6000

Clinics - Rehabilitation

Appointments (305) 585-6262

Community Health Education

Programs (305) 585-6743

Crisis Intervention (305) 355-7000

.....or (305) 355-6740

Emergency Care Center (305) 585-6901

Emergency Peds Walk-in (305) 585-7600

Mental Health Information (305) 585-6661

Patient and General Information .. (305) 585-1111

Personnel/Employment Office ... (305) 585-6081

Private Patient Referrals (305) 243-5757

Private Pediatrics Referrals ... (305) 243-5757

Rape Treatment Hotline (305) 585-7273

Ryder Trauma Center Information .. (305) 585-1152

Speakers Bureau/Tours (305) 585-7213

Volunteer Services (305) 585-6541

One of the country's most prestigious medical centers is located right here in Miami-Dade County. The University of Miami/Jackson Memorial Hospital Center is home to more than 40 special programs and centers, including Jackson Memorial Hospital, the University of Miami Hospital and Sylvester Comprehensive Cancer Center, the UM School of Medicine, the Veterans Administration Medical Center, Bascom Palmer Eye Institute/Anne Bates Leach Eye Hospital, the UM/JMH Burn Center, and a variety of other research and health related institutions.

Every year, thousands of people walk through the doors of Jackson Memorial Hospital, Miami-Dade's community hospital and major teaching and research facility. Rated as one of the nation's top hospitals, it is publicly supported and operated by the Public Health Trust of Miami-Dade County.

HIV/AIDS Related Services

Ryan White Title I Program

Miami-Dade County Office of Management

and Budget (305) 375-4742

140 W Flagler Street, Suite 1604, Miami, FL 33130

Those with HIV who are economically disadvantaged or underserved can turn to this federally-funded program for a variety of health and social services such as medical care, substance abuse, mental health counseling, case management, prescription drugs, dental care, food and transportation, assistance with utility payments and legal support.

Several providers throughout Miami-Dade County participate in the program, including AIDS service organizations, community based clinics, hospitals and private institutions. In most cases, services are offered free to those who meet financial eligibility.

HOUSING PROGRAMS

Miami-Dade Housing Agency (MDHA)

Central Office (305) 644-5100

1401 N.W. 7th St., Miami, FL 33125, Miami, FL 33125

TDD (305) 638-6606

Public Housing Division (305) 644-5123

Private Rental Housing Division (305) 858-1330

2153 Coral Way, Miami, FL 33145

Development and Loan

Administration Division (305) 250-5238

2103 Coral Way, Miami, FL 33145

MDHA works to ensure that low-income residents in Miami-Dade have safe, decent and affordable housing. The Public Housing Division manages approximately 10,500 housing units and works to create opportunities for residents' self-sufficiency and economic independence.

The agency's Resident and Economic Development Division facilitates ongoing partnerships in the community to provide educational, economic development and social service programs for its residents. In addition, the division coordinates the Family Self-Sufficiency Program, which is designed to assist subsidized housing residents in achieving and maintaining economic independence through job training, education and employment.

The agency's private Rental Housing Division implements the Section 8 Housing Choice Voucher Program, which provides rent subsidies to eligible low-income families who are able to locate dwellings in the private sector. The division also administers the Shelter Plus Care

Miami-Dade Government Services

Program and the Housing Opportunities for People with AIDS (HOPWA) Program.

The agency's Development Division implements the HOPE VI rehabilitation program, which seeks to replace obsolete housing developments with a blend of rent-to-own, homeownership, and low-income public housing.

MDHA's Development and Loan Administration Division, in conjunction with private lenders, provides assistance to low- and moderate-income individuals and families with the purchase of a home as their primary residence, through low-interest second mortgages. The division also provides funds for single-family home rehabilitation.

Equal Housing Opportunities

Equal Opportunity Board, Miami-Dade Department of Human Services (305) 375-5272

111 N.W. 1st Street, Suite 2140, Miami, FL 33128

The Equal Opportunity Board works to prevent and eliminate discrimination in housing as well as employment, public accommodations and credit and financing practices. It also investigates complaints alleging violations of the Code's Family Leave provision.

Home Mortgages

Miami-Dade County Bond Program

Miami-Dade County

Finance Department (305) 372-7990

E-mail address hfa@miami-dade.fl.us

Miami-Dade Housing Finance Authority

25 W. Flagler Street, Room 950, Miami, FL 33130

The Miami-Dade County Bond Program is a government approved, lower-than-market interest rate, home mortgage program provided by the Miami-Dade County Housing Finance Authority, along with participating lenders. The purpose is to help low- and moderate- income families, on a first-come first-served basis, purchase their first home.

Additionally, through the issuance of multifamily mortgage revenue bonds, the Authority provides capital for the construction or substantial rehabilitation of affordable apartment rental units.

Financial Assistance

Miami-Dade Housing Agency (MDHA)

Main Office (305) 644-5100

1401 N.W. 7th St., Miami, FL 33125

Office (305) 858-1330

2153 Coral Way, Miami, FL 33145

South Office (305) 256-4751

16201 S.W. 95th Street, Miami, FL 33177

With MDHA's help, low-income persons can receive financial assistance through the private housing market and a variety of affordable housing programs. Call MDHA for a list of participating property owners and community development corporations (CDCs).

Among its more well known programs is Section 8 rental assistance, designed to assist very low-income and low-income families with rental payments, property rehabilitation and new construction.

MDHA also administers the Shelter Plus Care Program and other specialized housing programs for the homeless and the Construction Fraud Loan Program to assist homeowners who are victims of construction theft or fraud and need to repair their hurricane damaged homes.

Its Documentary Surtax Loan Program assists homeowners by providing home buyer second mortgage financing to low-income and moderate-income families, and for single family home rehabilitation. HOME funds enable MDHA to implement the First-Time Home Buyer Program and Multi-family Affordable Rental Project Program.

LIBRARIES

Imagine a place where almost everything you want to know is under one roof. You'll find yourself there at a Miami-Dade Public Library. If you're a resident in the Miami-Dade County Library Taxing District, a free library card is all you need to enjoy all the library system has to offer. (Residents of Bal Harbour, Bay Harbor, Hialeah, Miami Shores, North Miami, North Miami Beach, Opa-locka, and Surfside may obtain a library card for an annual fee.)

The Miami-Dade Public Library System includes 25 neighborhood branches, the main library, four regional libraries, and a porta-kiosk in the Metrorail Civic Center Station. Each library has different operating hours, so call before you go.

And if they don't have what you're looking for, call the Inter-Library Loan Service at (305) 375-4068 to make special requests for research materials not currently part of the library system's holdings. To find out about free programs and exhibitions at the libraries, pick up a copy of the "Quarterly Schedule of Programs" for either children or adults at any library.

Here are several best-kept secrets within the library system: an extensive collection of African American history, including one of the largest selections in the world of newspaper and magazine clippings, pamphlets, and other materials related to African Americans; an extensive genealogy department; the Cuba collection that includes a

variety of reference and other materials; a Florida department with rare books, photographs and documents; and the Foundation Center that contains information on grants, grant writing, and directories of fund-raising and funding agencies.

You can also find information on patents, books in foreign languages and language learning materials, business research tools, college and career guidance resources as well as fiction and materials on a variety of other subjects.

And if you are the least bit computer friendly, you may want to check out the Southeast Florida Library Information Network (SEFLIN) Free-Net, a free, open access community computer network that serves as an on-ramp to the Internet and electronic mail. You'll find information on a variety of topics provided by organizations, universities, and libraries in the South Florida area, and can get on either at home with a home computer modem or at the library. Pick up a registration form for SEFLIN at any library.

You can travel through cyberspace with free Internet access at all libraries. The Library has its own World Wide Web Home Page (www.mdpls.org) with a "Rad Site for Young Adults" listing as well as extensive government and business offerings.

Miami-Dade Public Library System

Main Library(305) 375-BOOK (2665)
101 W. Flagler Street, Miami, FL 33130
TDD(305) 375-2878

Regional Libraries

North Dade Regional(305) 625-6424
2455 N.W. 183rd Street, Miami, FL 33056

South Dade Regional(305) 233-8140
10750 S.W. 211th Street, Miami, FL 33189
TDD(305) 233-8146

West Dade Regional(305) 553-1134
9445 Coral Way (S.W. 24th Street), Miami, FL 33165
TDD(305) 553-1142

West Kendall Regional(305) 385-7135
10201 Hammocks Boulevard, Miami, FL 33196
TDD(305) 388-6782

Branch Libraries:

Allapattah Branch(305) 638-6086
1799 N.W. 35th Street, Miami, FL 33142

Civic Center Porta-Kiosk(305) 324-0291

Metrorail Civic Center Station

Coconut Grove Branch(305) 442-8695
2875 McFarlane Road, Coconut Grove, FL 33133

Coral Gables Branch(305) 442-8706
3443 Segovia Street, Coral Gables, FL 33134
TDD(305) 443-3190

Coral Reef Branch(305) 233-8324
9211 Coral Reef Drive, Miami, FL 33157
TDD(305) 233-9435

Culmer/Overtown Branch(305) 579-5322
350 N.W. 13th Street, Miami, FL 33125
TDD(305) 579-3522

Edison Center Branch(305) 757-0668
531 N.W. 62nd Street, Miami, FL 33150

Fairlawn Branch(305) 261-1571
6869 S.W. 8th Street, Miami, FL 33144
TDD(305) 267-5951

Grapeland Heights Branch(305) 638-5255
1400 N.W. 37th Avenue, Miami, FL 33125

Hispanic Branch(305) 541-9444
2190 W. Flagler Street, Miami, FL 33135

Homestead Branch1-(305) 246-0168
700 N. Homestead Boulevard, Homestead, FL 33030
TDD(305) 246-0169

Kendall Branch(305) 279-0520
9101 S.W. 97th Avenue, Miami, FL 33176

Key Biscayne Branch(305) 361-6134
299 Crandon Boulevard, Miami, FL 33149

Lemon City Branch(305) 757-0662
430 N.E. 61st Street, Miami, FL 33138
TDD(305) 757-1308

Little River Branch(305) 751-8689
160 N.E. 79th Street, Miami, FL 33137

Miami Beach Branch(305) 535-4219
2100 Collins Avenue, Miami Beach, FL 33139
TDD(305) 535-4221

Miami Lakes/Palm Springs

North Branch(305) 822-6520
6699 Windmill Gate Road, Miami Lakes, FL 33014
TDD(305) 822-6521

Miami Springs Branch(305) 884-2575
401 Westward Drive, Miami Springs, FL 33166
TDD(305) 882-5766

Model City Branch(305) 636-2233
2211 N.W. 54th Street, Miami, FL 33142

Miami-Dade Government Services

TDD	(305) 636-2235
North Central Branch	(305) 693-4541
9590 N.W. 27th Avenue, Miami, FL 33147	
North Shore Branch	(305) 864-5392
7501 Collins Avenue, Miami Beach, FL 33141	
TDD	(305) 868-4631
Northeast Branch	(305) 931-5512
2930 Aventura Boulevard, Aventura, FL 33180	
TDD	(305) 931-5515
Shenandoah Branch	(305) 854-5286
2111 S.W. 19th Street, Miami, FL 33125	
TDD	(305) 854-4536
South Miami Branch	(305) 667-6121
6000 Sunset Drive, South Miami, FL 33143	
South Shore Branch	(305) 535-4223
225 Washington Avenue, Miami Beach, FL 33139	
West Flagler Branch	(305) 442-8710
5050 W. Flagler Street, Miami, FL 33134	
TDD	(305) 529-2703

Special Library Services

Read on for library programs that bring the joy of reading to those who otherwise wouldn't have it: The Talking Books Library, part of the Library of Congress National Library for the Blind and Physically Handicapped, provides current popular books and magazines on cassette tapes or records to Miami-Dade and Monroe County residents who are unable to read small print, hold a book or turn the pages of a book due to a physical or visual disability. More than 40,000 items are available for check-out by mail at no charge to eligible patrons. For more information, call (305) 751-8687.

Through funding by a Library Services and Construction Act (LSCA) federal grant, deaf and hearing-impaired library patrons may borrow closed-captioned decoders and communicate with all libraries using Telecommunication Device for the Deaf. The Library System also provides closed-captioned videos, sign language materials, and books, pamphlets, and periodicals of interest to the deaf and hearing impaired and their families. For more information, call (305) 375-2658. Homebound and elderly residents who can't visit the library have access to the library through Connections, a program providing regular and large print books, foreign language materials and music and video cassettes through the mail.

Outreach programming, book deposit collections, and Programming Resources for the Elderly are also provided to retirement residences, senior centers, and clubs. For more information, call (305) 375-5233. Project L.E.A.D. (Literacy for Every Adult in Dade) provides confidential, one-on-one tutoring for adults in basic reading and writing. Potential adult students or volunteers can call (305) 375-5323. No prior teaching experience is necessary.

LICENSES:

Dogs and Cats

Miami-Dade County Public Works

Department **(305) 884-1101 Ext. 222**

Animal Services Division

7401 N.W. 74th Street, Miami, FL 33166

Call Animal Services to adopt, sterilize, or license your dogs and cats. Adoption fees, which include sterilization, shots, and license tag are \$68.25 for female dogs, \$58.25 for male dogs, \$48.25 for female cats, and \$33.25 for male cats. License tags for dogs (mandatory under the law) are \$20 if sterilized and \$32 if not. License tags for cats (optional) are \$2 if sterilized and \$4 if not. Licenses may also be purchased from your veterinarian or any Team Metro office location.

Licenses below can also be purchased at the South Dade Government Center, 10710 S.W. 211 Street (Cutler Ridge Blvd., Room 104. Phone: (305) 232-3830 or (305) 372-6309 TDD.

Marriage Licenses

Miami-Dade County Clerk's Office .. (305) 275-1155

140 W. Flagler Street, Room 1503, Miami, FL 33130

Don't find yourself standing at the altar without a marriage license. Especially when it's so convenient to get one. You can apply for the license no more than 59 days before your wedding date at any one of the local district courts listed on page 17 of this guide. You'll need to bring along \$88.50 (payable in cash, VISA, or MasterCard and subject to change.) The Marriage License Division of each court is open Monday through Friday, from 8:30 to 4:30 p.m.

Hunting and Fishing Licenses

Miami-Dade County Finance

Department **(305) 375-3591**

Tax Collector Division

140 W. Flagler Street, 1st Floor, Miami, FL 33130

To hunt or fish in Miami-Dade County, you must purchase a license with cash and renew it every year. The license you'll need depends on the length of time you

need it, the state you live in, and the type of hunting or fishing you want to do.

Business Licensing

Miami-Dade Consumer Services

Department(305) 375-2460
or(305) 375-4222

140 West Flagler Street, 9th Floor, Miami, Florida 33130

A license or registration is required prior to conducting the following businesses anywhere in Miami-Dade County: motor vehicle repair, locksmith, moving, water remetering, title loan lender, telecommunications service (unincorporated area only), cable television, ambulance, non-emergency medical transportation, jitney, tour van, taxi, private school bus, special transportation service, or other private for-hire transportation.

Occupational Licenses

Miami-Dade County Finance

Department (305) 270-4949

Tax Collector Division

140 W. Flagler Street, Room 1407, Miami, FL 33130

An occupational license is required by County ordinance for every person or firm engaged in a business. Occupational licenses are issued for one year beginning October 1st and expire on September 30th of each year. Licenses are transferable when there is a change of ownership, business location, or trade name.

Certificate of Use and Occupancy

Miami-Dade County Department of Planning and Zoning

Zoning Permit Section (305) 375-2639

111 N.W. 1st Street, 12th Floor, Miami, FL 33128

24-hour Information Line (305) 271-1242

All businesses in Miami-Dade County must obtain a Certificate of Use and Occupancy, also known as a Zoning Use Permit or C.O., prior to opening. This certificate must be maintained and posted on the premise.

Certificate of Competency

Miami-Dade County Building Code Compliance Office

Contractor Section (305) 375-2527

140 West Flagler Street, Suite 1602, Miami, FL 33130

Chapter 10 of the Code of Miami-Dade County requires every person, firm, joint venture, partnership or corporation who acts as contractor or sub-contractor to obtain a Certificate of Competency in the categories of Building, Building Specialties, Electrical, Mechanical, Plumbing or Liquefied Petroleum Gas.

Applicants must submit letters of reference from a licensed contractor as documentary proof of their experience and W-2 forms covering employment.

MOSQUITO CONTROL

Miami-Dade County Public Works

Department(305) 592-1186

Mosquito Control Division

8901 N.W. 58th Street, Miami, FL 33178

Mosquitoes biting you? They may be coming from your own yard! Mosquitoes deposit their eggs into water holding containers such as waste tires, buckets, cans, and bird baths and adult mosquitoes emerge in about a week, ready to bite. Call the Mosquito Control Division if you need assistance in eliminating these pests that create annoyance and transmit disease.

PARK AND RECREATION FACILITIES

Miami-Dade Park and Recreation Department

275 NW 2nd Street, Miami, FL 33128

For information and to receive a parks

guidebook: (305) 755-7800

If outdoor fun is what you crave and the South Florida sun beckons, head to one of the Miami-Dade Park and Recreation Department's 500+ parks, recreation, and cultural facilities. There's something for everyone at Miami-Dade Park's eight golf courses, including the Championship Crandon Park Golf Course; six full-service marinas; 19 swimming pools; eight lakes; four campgrounds; 50 tennis centers with more than 200 tennis courts, including the Championship Tennis Center at Crandon Park; more than 100 ballfields for baseball, soccer, football, and softball; 50 multi-use courts for racquetball, volleyball, and basketball; two AAU regulation running tracks; two football stadiums; salt and freshwater fishing areas; bridle trails; rental and charter boats; jogging and exercise paths; picnic and party facilities; and much more.

But that's not all. Do something different and take a tour of one of the world's largest sea turtle hatcheries. Learn about sea life on a snorkeling trip or birdwatch on a pontoon boat ride. Visit Amelia Earhart Park and take a look at our agricultural past at a replica of a turn-of-the-century pioneer farm complete with a petting zoo. Tom Sawyer's Island, also at Amelia Earhart Park, is a child's paradise with its rope bridge, swings and slides, and climbing tower.

Miami-Dade Government Services

Attractions include the world-class cageless Metrozoo; the Charles Deering Estate, 420 acres that are vitally important archeologically, historically and environmentally; and the Fruit & Spice Park, the only park of its kind in the U.S. with 500 varieties of fruit, nut, and spice trees. Miami-Dade Parks also sponsors special events, such as the Dade County Youth Fair, the Royal Caribbean Senior PGA Tournament, the Erickson Open Tennis Tournament, the Asian Arts Festival, the Italian Renaissance Festival, the Tropical Agricultural Fiesta, and Metroboo.

The Natural Areas Division manages approximately 6,000 acres of pineland, hardwood hammock, and mangrove forest, and maintains the Atlantic beachfront from Government Cut on lower Miami Beach to the tip of Sunny Isles for the enjoyment of future generations.

MAJOR REGIONAL PARKS:

Amelia Earhart Park (305) 769-2693
401 E. 65th St. Hialeah, FL 33013

***A.D. "Doug" Barnes Park** (305) 666-5883
3401 S.W. 72nd Ave., South Miami, FL 33155

***Arch Creek Park** (305) 944-6111
1855 N.E. 135th St., North Miami, FL 33181

***Bill Sadowski Park and
Nature Center** (305) 255-4767
17555 S.W. 79th Ave., Miami, FL 33157

Greynolds Park (305) 945-3425
17530 W. Dixie Highway, North Miami Beach, FL 33160

Kendall Indian Hammocks Park ... (305) 596-9324
11395 S.W. 79th St., Miami, FL 33173

Tamiami Park (305) 223-7072
11201 S.W. 24th Street, Miami, FL 33165

Tropical Park (305) 226-8315
7900 Bird Road (S.W. 40th Street), Miami, FL 33155

***Nature Center locations**

BEACHES

Crandon Park (305) 361-5421/5484
4000 Crandon Blvd., Key Biscayne, FL 33149

Haulover Park (305) 947-3525
10800 Collins Ave., Miami Beach, FL 33167

Matheson Hammock Park (305) 665-5475
9610 Old Cutler Rd., Miami, FL 33156

MARINAS

Black Point Marina 1-(305) 258-4092
24775 S.W. 87th Avenue, Miami, FL 33032

Crandon Park Marina (305) 361-1281
4000 Crandon Boulevard, Key Biscayne, FL 33149

Haulover Marina (305) 944-3040
10800 Collins Avenue, Miami Beach, FL 33167

Homestead Bayfront Marina (305) 230-3033
9698 S.W. 328th Street, Homestead, FL 33090

Matheson Hammock Marina (305) 665-5475
9610 Old Cutler Road, Miami, FL 33156

Pelican Harbor Marina (305) 754-9330
1275 N.E. 79th St. Causeway, Miami, FL 33138

CAMPGROUNDS

Camp Owaissa Bauer (305) 247-6016
17001 S.W. 264th Street, Homestead, FL 33031

Larry and Penny Thompson Park .. (305) 232-1049
12451 S.W. 184th Street, Miami, FL 33177

Milton E. Thompson (305) 821-5122
16665 N.W. 177th Ave., Hialeah, FL 33018

A.D. Barnes Leisure Access Center ... (305) 665-5319
3401 S.W. 72nd Ave., Miami, FL 33155

GOLF COURSES

Crandon Park Golf Course (305) 361-9120
6700 Crandon Blvd., Key Biscayne, FL 33149

Palmetto Golf Course (305) 238-2922
9300 S.W. 152nd St., Miami, FL 33157

Greynolds Golf Course (305) 949-1741
17530 W. Dixie Highway, Miami, FL 33161

Golf Club of Miami (305) 829-8449
6801 N.W. 186th St., Miami, FL 33015

Briar Bay Golf Course (305) 235-6667
9399 S.W. 134th St., South Miami, FL 33176

Haulover Golf Course (305) 940-6719
10800 Collins Avenue, Miami Beach, FL 33154

MAJOR ATTRACTIONS

Deering Estate (305) 235-1668
16701 S.W. 72 Avenue, Miami, FL 33157

Fairchild Tropical Garden (305) 667-1651
10901 Old Cutler Road, Coral Gables, FL 33156

Fruit & Spice Park 1-(305) 247-5727
24801 S.W. 187th Ave., Homestead, FL 33031

Gold Coast Railroad Museum (305) 253-0063
12450 S.W. 152 Street, Miami, FL 33177

Metrozoo (305) 251-0403
12400 S.W. 152nd St., Miami, FL 33177

PARKING

Parking Violations Bureau

Miami-Dade County Clerk's Office, District Court Division
Courthouse East, 22 N.W. 1 St., 4th Floor, Miami, Florida 33128

24-hour Parking Violation

Information (305) 275-1133

Baby Stroller Parking Permits (305) 468-5900

Disabled Parking Permits (305) 375-3591

Miami-Dade County Finance Department

Need a parking permit? Application forms for four-year and 90-day exemption parking permits are available from any Tax Collector or tag agent's office. The application form must be completed by the applicant and certified by an authorized medical practitioner or agency. Parking permit fees are set by law at \$15.00. One additional four-year permit may be obtained for \$1.00. Baby stroller parking permits may be purchased at any Team Metro office or Tax Collector, 140 W. Flagler Street, Room 102.

POLICE SERVICES

Miami-Dade Police Department

Headquarters Complex (305) 471-1780

9105 N.W. 25th Street, Miami, FL 33172

Miami-Dade's Police Department, the largest in the Southeastern United States, provides municipal police services to the unincorporated areas of Miami-Dade County, and specialized police support to the entire community. If you live in a municipality, check with your city government for police service listings.

Important Telephone Numbers

Emergency Dispatch 9-1-1

Complaint Desk/Non-Emergencies ... (305) 476-5423

Community Affairs Bureau (305) 471-1716

Auto Theft Task Force (305) 994-1000

Homicide (305) 471-2400

Domestic Crimes Bureau (305) 418-7200

Professional Compliance Bureau .. (305) 599-3550

Robbery Bureau (305) 471-2142

Juvenile Investigations Section ... (305) 471-2120

Media Relations Bureau (305) 471-1900

Crimestoppers (305) 471-TIPS

Sexual Crimes Bureau (305) 477-1112

For Your Safety:

Help keep your neighborhood safe by learning how to identify potential problems and working with your neighbors to safeguard your community against crime. Join a neighborhood crime watch team or form a new

one. To learn more, call your neighborhood police station (listed below) or Citizens' Crime Watch at (305) 471-1670. Citizens' Crime Watch is a non-profit organization that brings people together to prevent neighborhood crime and works to initiate and support legislation designed to increase the effectiveness of law enforcement.

Attend Citizens Advisory Committee (CAC) meetings and let your local police know what's going on in your neighborhood. Each CAC meets once a month at one of the eight neighborhood police stations below. Committee members discuss a wide range of community problems and together with their district commander, work out solutions, and get action. Call the station nearest you for more information.

Discover firsthand what it's like to fight crime. Call the Community Affairs Bureau at (305) 471-1716 to find out about the Citizen's Police Academy and the Citizens' Volunteer Program. Additionally, for information on how to join the Police Reserve Officer Program, contact the Police Headquarters Section at (305) 471-1775.

It is important to remember that the number to call to report an emergency is 9-1-1; however, to report all other types of non-emergency calls for police service contact the Complaint Desk at (305) 476-5423.

Get a FREE home or business security survey. Call your neighborhood police station.

Neighborhood Police Stations

1. **Airport Station** (305) 876-7373

Miami International Airport, Flamingo Garage (Ground Level)

2. **Carol City Mini Station** (305) 626-7950

18373 (B) N.W. 27 Avenue, Miami, FL 33056

3. **Cutler Ridge Station** (305) 378-4300

10800 S.W. 211th Street, Miami, FL 33189

4. **Doral Station** (305) 471-2800

9101 N.W. 25th Street, Miami, FL 33172

5. **Hammocks Station** (305) 383-6800

10000 S.W. 142nd Avenue, Miami, FL 33186

6. **Intracoastal Station** (305) 940-9980

15665 Biscayne Boulevard, Miami, FL 33160

7. **Kendall Station** (305) 279-6929

7707 S.W. 117th Avenue, Miami, FL 33173

8. **Miami Lakes Station** (305) 698-1500

5975 Miami Lakes Drive East, Miami, FL 33014

9. **Northside Station** (305) 836-8601

2950 N.W. 83rd Street, Miami, FL 33147

10. **Police Operations Bureau** (305) 571-3000

2917 Biscayne Boulevard, Miami, FL 33137

11. **Public Housing Police Station** .. (305) 644-5158

1341 N.W. 7th. Street, Bldg. A, Miami, FL 33135

Miami-Dade Government Services

PUBLIC WORKS

Miami-Dade County Public Works

Department (305) 375-2694

111 N.W. 1st Street, Suite 1610, Miami, FL 33128-1970

Call the following offices to report concerns or code violations:

Road, canal and bridge maintenance, including storm drain cleanup and pavement repairs ... (305) 592-3115

Traffic control through signalization, signage and pavement markings, including installation and repair of signals, and street name and regulatory signs (305) 592-3580

Road and bridge construction (305) 375-2111

Road and bridge design, including project scheduling for the Transportation Improvement Program, project design and bidding (305) 375-2092

Administration of special taxing districts, including creation, modifications, and assessments .. (305) 375-2203

Assessment and collection of road, police, parks and fire impact fees (305) 375-2709

Concurrency and developmental impact review (305) 375-2701

Permitting for construction in public rights-of-way, including roads and streets under Miami-Dade County jurisdiction, and in utility and other easements (305) 375-2142

REAL ESTATE

Deeds, Mortgages, Liens

Clerk of the Courts (305) 275-1155

County Recorder

22 N.W. 1st Street, #104, Miami, FL 33128

The County Recorder is responsible for recording documents related to real estate, deeds, mortgages, satisfactions of mortgages, assignments of mortgages, liens, subdivision plats, declarations of domicile, notices of commencement, and certificates verifying notary public signatures and seals.

Homestead Exemption

Miami-Dade County Property

Appraisal Department (305) 375-4020

Website . . . www.co.miami-dade.fl.us/pa

Homestead Exemption Division

111 N.W. 1st Street, 7th Floor, Miami, FL 33128

Senior Citizen Exemption (305) 375-4047

An exemption allows for a reduction in your assessed

value under certain conditions. The most common is the \$25,000 Homestead Exemption. To qualify, you must be a permanent resident of Florida and reside on the property on or before January 1 of the year for which the exemption is applied. March 1st is the deadline for applying for exemptions each year. You must re-apply any time there is a change in the ownership or use of the property, otherwise your homestead exemption is automatically renewed.

Other exemptions available are: widow/widower, veteran disability, civilian disability, institutional and senior citizen exemption.

Property Appraisal

Miami-Dade County Property

Appraisal Department

111 N.W. 1st Street, 7th Floor, Miami, FL 33128

Real Estate (305) 375-4099

Business Personal Property ... (305) 375-4070

If you own real estate or business equipment in Miami-Dade County, the Property Appraisal Department places a "just value" assessment on that property. The law defines just value as the amount a willing, knowledgeable buyer would pay to a willing, knowledgeable seller of a property. All appraisals are as of January 1st of the taxing year. Call for more information if you think your land may be classified as agricultural.

RECYCLING

Miami-Dade County Department of

Solid Waste Management (305) 594-1500

8675 N.W. 53th Street, Suite 201, Miami FL 33166

Curbside Recycling Assistance (305) 633-3100

Recycling was never so easy. Once every week, Miami-Dade does it for you, right at your curbside. Just place dry newspapers (along with those color inserts) and flattened corrugated cardboard no larger than 2 ft. x 3 ft. in your green bin. On the first recycling day of each month you can place household batteries (AA, AAA, C, D, 9-Volt, button and rechargeable) in the green bin. Batteries must be in a clear "zip-top" plastic bag and in clear view on top of your newspaper and cardboard. From September through December, used telephone directories are collected from the green bin. In your blue bin, place clean clear, brown and green glass food and beverage containers; aluminum and metal food and beverage cans; and plastic containers with the 1, 2 or 3 recycling symbol on the bottom. Leave these green and blue bins at your curb area by 7 a.m. on your recycling day.

Curbside recycling is not provided on Christmas and Independence Day (as observed by Miami-Dade County).

Trash & Recycling (T & R) Centers

Available only to residents of unincorporated Miami-Dade County and municipalities serviced by the Miami-Dade Department of Solid Waste Management, Neighborhood Trash & Recycling Centers provide a do-it-yourself disposal alternative for household trash and yard trash and up to one cubic yard of construction and demolition debris. Users are also allowed to dispose of up to four standard automobile tires. The disposal of garbage (food-kitchen waste) in these facilities is prohibited! Some centers accept used motor oil for recycling. Centers are open daily from 7 a.m. to 5:30 p.m. year round, except Martin Luther King's Birthday, Independence Day and Christmas (as observed by Miami-Dade County).

T & R CENTER LOCATIONS

North Dade 21500 N.W. 47th Avenue
Norwood 19901 N.W. 7th Avenue
Palm Springs North 17600 N.W. 78th Place
Miami Gardens 16300 N.W. 42nd Avenue
Golden Glades* 140 N.W. 160th Street
West Little River 1830 N.W. 79th Street
Snapper Creek* 2200 S.W. 117th Avenue
Sunset Kendall 8000 S.W. 107th Avenue
Chapman Field# 13600 S.W. 60th Avenue
Richmond Heights 14050 Boggs Drive
West Perrine 16651 S.W. 107th Avenue
Eureka Drive 9401 S.W. 184th Street
South Miami Heights 20800 S.W. 117th Court
Moody Drive* 12970 S.W. 268th Street
#No Tires or White Goods (Refrigerators, Stoves, and Other Appliances) Accepted
*** Used Motor Oil accepted**

Clean and Green Communities

The Department of Solid Waste Management needs your help to keep local neighborhoods clean and green. You can help keep your neighborhood looking its best by "adopting" a spot. First identify a site where litter or dumping is a problem. We'll help you organize a cleanup of the site. Once clean, volunteers from area schools, churches and community groups can adopt the spot to help keep it clean and free of trash and litter. For more information on Clean and Green, call (305) 594-1500.

SOCIAL SERVICES

Miami-Dade County Department of

Human Services (305) 375-5416

111 N.W. 1st Street, 22nd Floor, Miami, FL 33128

The Department of Human Services assists Miami-Dade's disadvantaged through a variety of programs, each briefly described below:

Office of Community Services (305) 375-2196

111 N.W. 1st Street, Suite 2130, Miami, FL 33128

The Office of Community Services oversees a network of multi-purpose centers that provide social services and short term emergency financial assistance, boarding home placement, homeless shelter, summer programs, vocational training, and other specialized services.

Targeted Services Program (305) 649-4063

1401 S.W. 1st Street, Suite 101, Miami, FL 33135

Targeted Services provides employment services, family services and adult skills training for refugees, as well as job placement.

Office of Human Development (305) 375-3576

111 N.W. 1st Street, Suite 2210, Miami, FL 33128

The Office of Human Development administers programs that provide child development information to families and placement to children, volunteer opportunities, senior centers, adult day care and in-home services to the elderly and disabled, and counseling and shelter to families and victims of domestic violence. These activities are designed to help people remain independent and self-sustaining, as well as provide veteran services and disabled services.

Care information

CDS Eligibility Centers listed below:

Child Development Services

Child Care Referral (305) 373-3521

Child Care Information (305) 375-4670

Caleb Center (305) 636-2238

5400 N.W. 22nd Avenue, #204

Miami (305) 347-4671

395 N.W. 1st Street

North East (305) 756-4111

9999 N.E. 2nd Avenue, Suite 310

Naranja 1- (305) 257-5430

13955 S.W. 264th Street

Miami-Dade Office of Disability Services &

Independent Living (305) 547-5445

TDD (305) 324-5781

Miami-Dade Government Services

This office helps physically disabled individuals achieve independence, educates the community and serves as a resource for information, services, equipment and laws pertaining to disability issues.

Office of Rehabilitative Services ... (305) 375-3902

111 N.W. 1st Street, Suite 2150, Miami, FL 33128

Preventing, teaching and educating the public about adult/juvenile substance abuse is the focus of the Office of Rehabilitative Services. Their programs provide central intake and detoxification, residential/outpatient treatment, and other services including assessment, referral, and treatment for individuals involved in the criminal justice system with substance abuse problems.

Office of Youth & Family

Development (305) 273-4180

11025 S.W. 84 Street, Miami, FL 33173

Families in Miami-Dade County have somewhere to turn for help with their problems. The Office of Youth and Family Development administers a variety of programs aimed at helping kids in need and keeping families together. Trained professionals will assist you in solving family problems, preventing school dropouts, dealing with truancy and school difficulties, providing intervention to ensure drug and alcohol-free kids, and accessing specialized mental health services for emotionally disturbed youth.

Choose from a variety of services such as individual, family or group counseling, tutoring, parent training, and recreational activities, among others.

Two programs are designed to help in two specific areas: 24-hour-a-day response to families in crisis is provided by Family Preservation Services.

Delinquency Prevention Services offers an alternative to traditional judicial processing for youth with referrals from law enforcement, Dade County Public Schools and the Department of Juvenile Justice. Participation in all programs is strictly voluntary. Services are provided at each of the 17 neighborhood centers listed. Some locations offer specialized programs—call the main office at (305) 633-6481 for more information.

Youth & Family Development Neighborhood Centers

Site Address/City Telephone

**3896 N.W. 167th Street/
Carol City (305) 620-6621**

**1400 N.W. 36th Street/
Family Builders (305) 638-6223**

**11025 S.W. 84th Street, Cottage 11/
Family Builders (305) 270-2927**

300 E. 1st Avenue/Hialeah (305) 884-4677

**5400 N.W. 22nd Avenue/
Caleb Center (305) 636-2380**

950 N. Krome Avenue/Homestead ... 1-(305) 242-7954

11025 S.W. 84th Street/Miami ... (305) 271-2211

17033 S. Dixie Highway/Perrine .. (305) 235-9490

**14908 W. Dixie Highway/
North Miami (305) 940-5224**

1701 N.W. 30th Avenue/Miami ... (305) 633-6481

5840 S.W. 8th Street/Tamiami ... (305) 264-7651

2902 N.W. 2nd Avenue/Wynwood .. (305) 547-5272

YFD/Annie Casey Initiative

**1401 S.W. 1st Street,
Suite 111/Miami (305) 649-6449**

YFD/ Psychological Services Division

**Family & Adolescent Development Center
2965 N.W. 17th Street/Miami .. (305) 271-2211**

Delinquency Prevention Services

4343 W. Flagler Street/Miami .. (305) 529-2709

Miami-Dade County Community

Action Agency (caa) (305) 347-4600


395 N.W. 1st Street, Miami, Florida 33128

Fax (305) 372-8745

Created in order to reduce poverty and to supportively assist low-income persons become self-sufficient, the Community Action Agency (CAA) is a community based organization which functions under the auspices and leadership of a Board of Directors and neighborhood advisory committees. The Agency also independently operates the Community Action Agency Foundation, a human services fundraising organization that supports the development of the Department and its programs.

The Community Action Agency provides a comprehensive delivery system of services for infants and toddlers, young children, teenagers, young adults, families and elderly citizens in Miami-Dade County. The Agency also has a Research and Grant Development division that is responsible for seeking and applying for new grants, as well as maintaining a resource library on issues that affect low-income and minority populations.

This Department encourages the citizens of Miami-Dade County to become involved in the community



through the Community Development Citizens Participation program. Residents meet monthly with CAA staff to discuss social services and other neighborhood concerns. Call (305) 347-4664 to find out about the next meeting near you.

The following list contains the programs offered through CAA. Call to find out where the programs are offered and where to apply for qualification.

CAA Programs For Senior Citizens:

Senior Community Service

Employment. (305) 233-1627

To provide self-sufficiency among workers aged 55 and older, this program offers short-term work experience, career skills training and job referrals.

Meals For the Elderly (305) 347-4674

Gather with fellow Seniors aged 60+ for hot, nutritious meals five days per week and a variety of support services. The aim of this program is to allow older persons to remain active and not institutionalized.

Meals On Wheels. (305) 347-4650

For homebound persons who are low income, ill and/or disabled, what could be better than frozen, prepared meals delivered right to their door? Meals on Wheels caters to residents in Northwest Miami, downtown Miami, Homestead/Florida City, Naranja, Perrine, Goulds, North Dade and South Miami.

Family Friends..... (305) 347-4644

If you are 55 and older, you may enjoy donating your time to serve chronically ill or disabled children and their families in their homes. The benefits include pre-service training, monthly training workshops, a meal, and travel allowance.

Foster Grandparent Program (305) 347-4644

Residents 60 and older who have a low income can volunteer to help children with special needs. Foster grandparents receive a \$2.55 hour stipend, transportation allowance, a daily hot meal, annual physical exam, case-work service and referrals to needed programs.

Telephone Reassurance

Program (TRP). (305) 347-4674

Senior Companion Program (305) 347-4651

For persons 60 and older, assisting other Seniors less fortunate than themselves can be gratifying. Your involvement will allow you many other benefits. Volunteer your

time on the telephone through the TRP and earn \$5.15 an hour, 15 hours per week, and free training. Volunteer as a Senior Companion and earn \$2.55 hourly, travel and food allowances, free training, an annual physical exam, casework services, and referrals to needed programs.

For Children and Families:

Early Head Start (305) 694-8477

This program provides comprehensive services to families with infants and toddlers and pregnant women. Services for children and their families fall within three (3) major services areas: education and health services, family and community partnerships and program management and design. Early Head Start centers are located in both south and north Miami-Dade County.

Head Start (305) 347-4622

Head Start is a comprehensive program for children between the ages of 3-5 years of age. This program provides early childhood education, as well as health and social services for young children. Services are delivered in three (3) areas: education and health services, family and community partnerships and program management and design.

Self-Help Institute (305) 347-4640

Families who are economically disadvantaged but want to achieve self-sufficiency can find the help they need at the Institute. Services include child care training, youth intervention activities, professional development, ESL and GED classes, microenterprise training, computer training, employment skills training, clerical skills training, and emergency food and clothing assistance.

Greater Miami Service Corps (305) 638-4672

Young adults ages 18-23 with an interest in community service volunteering, here's your chance. Learn how to address the physical and social needs of your community through a structured, meaningful series of work experiences and comprehensive education opportunities.

Community Action Agency

Foundation (305) 347-4670

This fund raising arm of the Agency is staffed by the Research and Grant Development Division. The Foundation's purpose is to obtain funds from individuals and organizations to provide assistance to low-income people in need of services currently being provided by the Agency.

Miami-Dade Government Services

Energy Programs (305) 438-8604

This program provides materials and labor to weatherize and makes minor repairs in low-income (HHS poverty guidelines) homes through a variety of energy conservation services and initiatives. The programs provide home repairs and improvement services that result in producing efficient home energy being displaced. Weatherization services are provided free of charge to persons who qualify for the program.

Office of Citizen Participation (305) 347-4664

This office administers citizen participation initiatives in twenty-one (21) CAA and community development target areas throughout Miami-Dade County. It provides a mechanism for communication between citizens and decision-making entities. It also creates opportunities for local residents to involve themselves in the planning and development of activities in their neighborhoods. Projects and activities include target area scholarships, leadership training, youth development and a paint distribution program.

Research and Grant

Development Division (305) 347-4670

This Division conducts research on issues and topics which are germane to the Agency in its mission, goals and objectives. Grants are sought from public and private sources at the National, State and local level for existing and new agency program initiatives. A library of information on issues and topics which affect low-income persons is maintained.

Emergency Assistance (305) 347-4640

Call emergency assistance if you are experiencing financial difficulties. Food vouchers, hot meals, rental assistance and utility aid can be provided to those in need.

Homeless Assistance. (305) 547-4892

This program provides transitional and permanent housing for homeless families and the frail elderly throughout Miami-Dade County. Also provided or secured are appropriate social services for family stabilization. The eligibility guidelines regards a "homeless family" as a family of at least two (2) persons, one of whom is a minor and "homeless elderly" as a person who is 55 years old or older.

Immigration Assistance (305) 547-4892 or (305) 547-7713

Call here for immigration related services such as fingerprinting, clerical assistance and translation.

Computer Training and

Employment. (305) 347-4685

This program provides basic computer and employability skills instruction to low-income persons who are desirous of working with computers. Skills learned will facilitate advancement or immediate entry into the job market. Classroom training is provided in the areas of data entry, computer applications, word processing, and professional development. Upon completion of the program, participants receive certificates in their area of concentration and assistance with obtaining employment.

Transportation (305) 347-4621

The transportation office provides medical, dental and field trips to Head Start children, medical trips for disabled children and field trips for Seniors, community groups and organizations.

Weatherization (305) 438-8604

If you live in a low-income home (as according to HHS poverty guidelines) and need materials and labor to weatherize and make repairs to your residence, you may find the help you need here. Weatherization Program staff help with home improvements or repairs to make homes energy efficient. Weatherization is provided free of charge.

TAXES

Tax Collector, Miami-Dade County Finance Department

24-Hour Information Line (305) 270-4916

TDD (305) 372-6309

Two Locations:

140 W Flagler Street, 14th Floor, Miami, FL 33130

South Dade Government Center,

10710 S.W. 211 Street (Cutler Ridge Blvd.) Room 104

November 1 is an important date if you're a homeowner in Miami-Dade County. It's when property taxes are due. Becoming delinquent makes you subject to additional charges after March 31.

Florida law entitles homeowners to defer payment of that portion of real estate taxes plus certain non-ad valorem assessments levied against their homestead that exceed 5%

(3% for senior citizens) of their household income. The deferred taxes, non-ad valorem assessments, and interest constitute a lien against the homestead. Application must be made before January 31, each year. If you wish to pay taxes by installments, application must be made by April 30 and the first payment by June 30. Reapplication is not necessary if currently enrolled in the plan.

Applications for homestead tax deferral and installment payment plans are also available at either Tax Collector's office.

Team Metro

Administrative Office (305) 375-4845
111 N.W. 1 Street, 14th Floor, Miami, FL 33178

Answer Center (305) 468-5900
9300 N.W. 41st Street, Miami, FL 33178

TDD (305) 468-5402

Team Metro is the County department established to improve public access to Miami-Dade County government. Team Metro is dedicated to helping citizens and neighborhoods benefit from the large number of county services offered in Miami-Dade County.

Bringing county government closer to the citizens it serves, Team Metro can be found at nine regional offices throughout the County, one main downtown office and an answer center. Each regional office provides direct assistance and outreach to citizens either by telephone or in person. The downtown office houses administrative staff, and the Team Metro Answer Center is located at the emergency operations center.

Team Metro staff answer questions, cut through governmental red tape and help resolve neighborhood concerns. Code compliance experts can assist you in resolving everything from overgrown lots and illegal signs to graffiti and junk and trash removal. You can also visit your neighborhood Team Metro office to purchase transit passes and tokens, bike/rail passes, dog licenses and baby stroller permits. Passport applications are also accepted at all Team Metro locations.

Team Metro's regional offices are your one-stop neighborhood county service centers. Call our Team Metro Answer Center at (305) 468-5900 during weekday business hours to find out which regional office serves you or visit us on the internet at www.co.miami-dade.fl.us/teametro.

Team Metro REGIONAL OFFICES

Caleb Center (305) 636-2333
5400 N.W. 22nd Avenue, Suite 702, Miami, FL 33142

Kendall, Kendall Town & Country .. (305) 270-4979
11609 S.W. 88 Street, Miami, FL 33183

Melrose (305) 638-7231
3300 N.W. 32 Avenue, Suite 207 Miami, FL 33142

North Central (305) 626-7976
18579 N.W. 27th Avenue, Miami, FL 33056

Northeast (305) 947-9858
1380 N.E. Miami Gardens Drive, Miami, FL 33179

Northwest (305) 557-2171
15450 New Barn Road, Suite 301, Miami, FL 33014

South Dade (305) 234-1510
South Dade Justice Center
10710 S.W. 211th Street, Suite 1400, Miami, FL 33189

University (305) 222-2133
1409 S.W. 107th Avenue, Miami, FL 33174

West (305) 480-1700
3800 S.W. 137 Avenue, 2nd Floor, Miami, FL 33175

TRAINING

Employment Council of South Florida (Formerly WAGES) (305) 594-7615
3403 NW 82 Avenue, Miami, FL 33122

Website...www.jep-tec.org

The Training and Employment Council of South Florida (TEC) administers workforce development policies for the Miami-Dade and Monroe County region and is the designated fiscal agent and recipient of employment and training funds for the South Florida region from the State of Florida. TEC has fiduciary responsibility to the residents of the region for overseeing the appropriation of such funds.

Services are delivered by contracted service providers via One-Stop Career Centers. The One-Stop Career Center services are intended to meet all career information and assistance needs in the local area. If you are a job seeker or you are looking for training that may help you get a better job, the services offered at the center will be very helpful to you. The One-Stop Career Center services are also available to employers. Employers can expect to find courteous and friendly service in listing their employment openings, finding information about business and tax incentives for hiring qualified persons, and specialized assistance with creating customized training programs to suit their business employment needs. The services are available to anyone who requests them, free of charge. The following are locations of the One-Stop Career Centers near you:

Miami-Dade Government Services

MIAMI-DADE COUNTY

MD-DHS Caleb Center

One-Stop Career Center (305) 638-6444

5400 NW 22nd Avenue, 3rd Floor, Miami, FL 33142

AWI Hialeah One-Stop

Career Center (305) 827-4018

500 West 49th Street, Suite I, 2nd Floor, Hialeah, FL 33012

Hialeah's Adult and Young Employment Services

One-Stop Career Center (305) 883-6925

240 East 1st Avenue, Suite 208, Miami, FL 33010

AWI Northside

One-Stop Career Center (305) 694-5470

7900 NW 27th Avenue, Suite 11-1, Miami, FL 33147

Adult Mankind Organization

One-Stop Career Center (305) 826-4011

2750 West 68th Street, Suite 208, Hialeah, FL 33016

Catholic Charities One-Stop

Career Center (305) 758-2462

130 NE 62nd Street, Miami, FL 33138

Lockheed Martin Northeast

One-Stop Career Center (305) 650-0031

18301 N. Miami Avenue, 2nd Floor, #216, Miami, FL 33169

Jobs for Miami

One-Stop Career Center (305) 759-6511

7900 NE 2nd Avenue, Suite 600, Miami, FL 33138

Miami Workforce Investment Office

One-Stop Career Center (305) 693-3125

1313 NW 36th Street, Miami, FL 33142

SER Jobs for Progress North Miami Beach

One-Stop Career Center (305) 999-6331

633 NE 167th Street, Suite 200, Miami, FL 33162

Youth Co-Op Opa-Locka

One-Stop Career Center (305) 687-2886

490 Opa-Locka Boulevard, Suite 10, Miami, FL 33054

Training & Employment Council (TEC) South Central

One-Stop Career Center (305) 267-6394

950 SW 57th Avenue, 2nd Floor, Miami, FL 33144

AIA Employment of Miami

One-Stop Career Center (305) 573-0333

3050 Biscayne Boulevard, Suite 201, Miami, FL 33137

Youth Co-Op Little Havana

One-Stop Career Center (305) 643-6730

3525 NW 7th Street, Miami, FL 33125

MD-DHS Culmer Overtown

One-Stop Career Center (305) 571-0406

1600 NW 3rd Avenue, Miami, FL 33136

SABER Little Havana

One-Stop Career Center (305) 443-9170

3990 W. Flagler Street, Suite 100, Miami, FL 33134

Transition Downtown

One-Stop Career Center (305) 374-1987

390 NW 2nd Street, Miami, FL 33128

AWI West Dade

One-Stop Career Center (305) 228-2300

9485 West Flagler Street, Miami, FL 33174

AWI Homestead

One-Stop Career Center (305) 246-6368

381 N. Krome Avenue, Miami, FL 33030

Cuban American National Council

One-Stop Career Center (305) 245-4510

27068 S. Dixie Highway, Miami, FL 33032

Lockheed Martin Florida City

One-Stop Career Center (305) 246-6350

751 West Palm Drive, Florida City, FL 33034

MD-DHS Perrine

One-Stop Career Center (305) 252-4440

17430 SW 97th Avenue, Miami, FL 33157

MD-DHS Perrine

One-Stop Career Center (305) 256-6214

18494 S. Dixie Highway, Miami, FL 33157

Miami Beach Community Development Corporation

One-Stop Career Center (305) 532-5350

833 6th Street, 2nd Floor, Miami, FL 33139

MONROE COUNTY

Florida Institute for Workforce Innovation Key Largo

One-Stop Career Center (305) 853-3540

10340 Overseas Highway, Suite 239, Key Largo, FL 33037

Florida Institute for Workforce Innovation Marathon

One-Stop Career Center (305) 289-2470

11400 Overseas Highway, 2nd Floor, Marathon, FL 33050

Florida Institute for Workforce Innovation Key West

One-Stop Career Center (305) 292-6762

812 Southard Street, Key West, FL 33045-2571

TRANSPORTATION

Miami-Dade Transit Agency

111 N.W. First Street - Suite 910, Miami, FL 33128

Transit Information (305) 770-3131

South of S.W. 216th Street (305) 891-3131

(Mon. to Fri. 6 a.m. - 10 p.m.) (Weekends 9 a.m. - 5 p.m.)

Comments/Complaints (305) 654-6586

Maps by Mail (305) 770-3131

Special Transportation Service (STS) (305) 263-5406

Metropass Sales Outlets (305) 770-3131

Lost and Found (305) 375-3366

It's not only where you're going, it's how you get there. And what better way to go than aboard an air-conditioned Miami-Dade Transit bus or train? Even cyclists from 12 years old can ride Metrobus and Metrorail with their bicycles and a Bike & Ride permit. Traffic headaches disappear when someone else is in the driver's seat. Metrobus has more than 75 routes in operation year-round throughout Miami-Dade County. The South Miami-Dade Busway features bus-only lanes designed to whisk its passengers to and from Dadeland South Metrorail Station and Cutler Ridge. Metrobus also provides accessible service on more than 50 routes for people with disabilities.

And speeding along 365 days a year is Metrorail, which travels 21 miles from Dadeland South through downtown Miami and west to Hialeah, from 5:30 a.m. until midnight daily. Like Metrobus, Metrorail is also accessible to bicycle riders and people with disabilities. Metrorail also connects to the Tri-Rail commuter rail system (see Tri-Rail, page 49), linking Miami-Dade County to Broward and Palm Beach counties.

Metromover, an automated people mover serves all of downtown Miami year-round, from Brickell to the Omni area. Cars arrive frequently, from 5:30 a.m. to 10:30 p.m. on the outerloop, and 5:30 a.m. to midnight on the inner loop. Some stations close at 7 p.m. Call transit information for details.

TRANSIT FARES:

	<u>Full Fares</u>	<u>Reduced Fare*</u>
Metrobus/Metrorail	\$ 1.25\$.60
Metromover	\$.25\$.10
Express Buses	\$ 1.50\$.75
Metropass (Monthly)** ...	\$60.00\$30.00
Transfers		
Metrobus to Metrorail	\$.25\$.10
Metromover to Metrorail ...	\$ 1.00\$.50

Metromover to Metrobus ..\$ 1.00\$.50

Metrorail to Metromover Free Free

Metrobus to Metromover Free Free

Golden Passport users (65+) ride free

Golden Passport Program: This program provides free access to Metrobus, Metrorail and Metromover to eligible Miami-Dade County residents who meet the minimum age requirement of 65 years of age with an annual household income no greater than \$20,000. For additional information on the Golden Passport Program, call (305) 884-7567.

*** Reduced fare for senior citizens, people with disabilities, and youth (grades 1-12) with permit/I.D.**

****Transit passes are available at all Team Metro office locations.**

VOTING

Miami-Dade Elections Department . (305) 375-4600

111 N.W. 1st Street, 19th Floor, Miami, FL 33128

Looking forward to casting your vote in an upcoming election? If you haven't already done so, there are plenty of easy opportunities to register to vote, as long as you are at least 17 years old, a U.S. citizen, and a legal resident of Florida in the county in which you are registering. Just call Miami-Dade County's Elections Department or any Team Metro branch office to register. It only takes minutes and then you can vote any time after your 18th birthday in all federal, state, county, and municipal elections.

WATER AND SEWER

Miami-Dade Water and Sewer Department

3575 S. Le Jeune Road, Miami, FL 33133

Customer Relations, 8 a.m. - 7 p.m.

Complaints/Investigations/

Penalties/Extensions (305) 665-7477

Customer Service, 8 a.m. - 5 p.m.

New Service/Transfers/

Disconnections/Billing Charges . (305) 665-7488

WATERLINE

(24-hour information hotline) .. (305) 448-SAVE

After-Hour Emergency Line ... (305) 274-WASA

One of our most precious resources is in the hands of Miami-Dade's Water and Sewer Department (WASD.)

Miami-Dade Government Services

Nearly two million people rely on this department for high quality drinking water as well as wastewater service.

WASD operates three regional water treatment plants that process an average of 330 million gallons of water and three wastewater plants that treat approximately 300 million gallons every day.

Call the Water Line at 448-SAVE for the latest information about water restrictions, how drinking water is treated, lead and drinking water, Xeriscape, water conservation and environmental tips and water saving devices. You can even get free water conservation kits and arrange for a tour of Miami-Dade's water treatment facilities.

The following is a list of locations where you may pay your water and sewer bill. Be sure to call before making the trip. Pay stations can only accept payment for current bills made three or more days before the printed due date. Sub offices provide full-service facilities to make your payments with customer service representatives on hand to discuss any of your questions or concerns.

PAY STATIONS

Check Cashing USA Store #14 (305) 265-9503

8447 Coral Way

Check Cashing USA Store #1 (305) 752-0956

13825 S.W. 88th Street

Festival Discount & Pharmacy (305) 221-0353

9722 S.W. 8th Street

Reina Mercedes Pharmacy (305) 261-0282

6799 West Flagler Street

Sedano's Pharmacy

Discount Store #8 (305) 825-3386

6410 N.W. 186th Street

Sedano's Pharmacy

Discount Store #9 (305) 388-1799

14780 S.W. 56th Street

SUB OFFICES

Main Office

Le Jeune Office (305) 665-7471

3575 S. Le Jeune Road

Downtown 140 West Flagler Street

Joseph Caleb Center 5400 N.W. 22 Avenue

South 10710 S.W. 211th Street, 1st Floor

ZONING

Miami-Dade County Department

of Planning and Zoning

24-hour Information Line (305) 271-1242

Zoning Permit Section (305) 375-2639

111 N.W. 1st Street, 12th Floor, Miami, FL 33128

This section issues Zoning Use Permits, also known as a Certificate of Use and Occupancy or C.O., required by all businesses in Miami-Dade County prior to opening.

See Licenses—Certificates of Use and Occupancy

Zoning Hearing Section (305) 375-2640

111 N.W. 1st Street, 11th Floor, Miami, FL 33128

In unincorporated Miami-Dade County, it is the residents who make virtually all of the zoning decisions in their neighborhoods. The elected and appointed citizens serving on your area's Community Council function as a "Community Zoning Appeals Board" by reviewing and voting on zoning matters at public hearings held approximately every month. If a Council does not have any pending zoning applications, it does not meet that month. These hearings, which generally begin at 7 p.m., are advertised approximately four (4) weeks in advance in the "Neighbors" section of *The Miami Herald* and notices are mailed to the property owners within a specified radius of the site. In most cases, property owners within a 1/2 mile radius are notified.

All Community Council meetings are held "in the sunshine" and are open to the public. By law, Council members may not receive any written or spoken communications about any zoning matter except at the advertised zoning hearing.

Community Councils tackle a variety of zoning requests made by property owners. Your Council may decide to allow a new residential development, shopping center, daycare center or a smaller-than-normal building lot in your neighborhood, for example. The zoning decisions these Councils make affect you and the quality of life in your community so it's important to participate and voice your opinions.

See Community Councils

Miami-Dade County Public Schools

Recently relocated to Miami-Dade County and need to enroll the kids in public school? Or is your precious one ready for a public school Pre-K or Kindergarten program? Either way, there are a few things you'll need to have on hand. All students attending local public schools for the first time must present the following items at registration:

- A properly executed lease; any utility deposit or receipt showing name and address; or statement from a real estate broker or attorney clearly stating the address of the new residence as verification of proof of residence;
- A birth certificate or state-approved alternate documentation to establish proof of date of birth;
- A certificate of Immunization (Children & Family Services Form 680), and;
- A completed Student Health Examination (Children & Family Services-H Form 3040), including proof of tuberculin test, reading of the test, and appropriate follow-up.

School Board Members

District 1 - Robert B. Ingram (D)

District 2 - Solomon C. "Sol" Stinson (D)

District 3 - Michael M. Krop (D)

District 4 - Perla Tabares-Hantman (R)

District 5 - Demetrio Perez, Jr. (R)

District 6 - Manty Sabates Morse (R)

District 7 - G. Holmes Braddock (D)

District 8 - Marta Perez (R)

District 9 - Betsy Kaplan (D)

Superintendent and School

Board Members(305) 995-1334

Fax(305) 995-1572

1450 N.E. 2nd Avenue, Room 309, Miami, FL 33132

School Location Information (305) 995-1128

Citizen information (305) 995-1000

Cities in Miami-Dade County

Miami-Dade County contains 29 distinctly different municipalities (cities). Each municipality has its own government, and provides city services, such as police and zoning protection. The City of Miami is the largest, followed by Hialeah, Miami Beach, North Miami, and Coral Gables. To obtain a current listing of municipal elected officials, call the Dade County League of Cities, Inc. at (305) 557-1722.

AVENTURA (305) 466-8900
2999 N.E. 191 Street, Suite 500 Fax: (305) 466-8919
Aventura, FL 33180

BAL HARBOUR (305) 866-4633
655 96th Street Fax: (305) 868-6575
Bal Harbour, FL 33154

BAY HARBOR ISLAND (305) 866-6241
9665 Bay Harbor Terr. Fax: (305) 866-4863
Bay Harbor Island, FL 33154

BISCAYNE PARK (305) 893-7490
640 N.E. 114th Street, Fax: (305) 891-7241
Biscayne Park, FL 33161

CORAL GABLES (305) 446-5209
405 Biltmore Way Fax: (305) 460-5309
Coral Gables, FL 33134

EL PORTAL (305) 795-7880
500 N.E. 87th Street Fax: (305) 795-7884
El Portal, FL 33138

FLORIDA CITY (305) 242-8128
404 West Palm Drive Fax: (305) 242-8133
Florida City, FL 33034

GOLDEN BEACH (305) 932-0744
One Golden Beach Drive Fax: (305) 933-3825
Golden Beach, FL 33160

HIALEAH (305) 883-5820
501 Palm Avenue Fax: (305) 883-5814
Hialeah, FL 33011

HIALEAH GARDENS (305) 558-4114
10001 N.W. 87th Avenue Fax: (305) 362-7155
Hialeah Gardens, FL 33016

HOMESTEAD (305) 247-1801
790 Homestead Boulevard Fax: (305) 242-6892
Homestead, FL 33030

INDIAN CREEK (305) 865-4121
9080 Bay Drive Fax: (305) 865-2502
Indian Creek, FL 33154

ISLANDA (305) 341-3427
13899 Biscayne Boulevard Fax: (305) 341-3428
Suite 126, N. Miami, FL 33181

KEY BISCAYNE (305) 365-5506
85 West McIntyre Street Fax: (305) 365-8914
Key Biscayne, FL 33149

MEDLEY (305) 887-9541
7331 N.W. 74th Street Fax: (305) 884-4827
Medley, FL 33166

MIAMI (305) 250-5360
3500 Pan American Drive Fax: (305) 858-1610
Miami, FL 33133

MIAMI BEACH (305) 673-7411
1700 Convention Center Drive Fax: (305) 673-7254
Miami Beach, FL 33139

MIAMI SHORES (305) 795-2208
10050 N.E. 2nd Avenue Fax: (305) 756-8972
Miami Shores, FL 33138

MIAMI SPRINGS (305) 885-4581
201 Westward Drive Fax: (305) 885-0437
Miami Springs, FL 33166

NORTH BAY VILLAGE (305) 756-7171
7903 East Drive Fax: (305) 756-7722
North Bay Village, FL 33141

NORTH MIAMI (305) 893-6511
776 N.E. 125th Street Fax: (305) 899-0497
North Miami, FL 33161

NORTH MIAMI BEACH (305) 787-6001
17011 N.E. 19th Avenue Fax: (305) 787-6026
N. Miami Beach, FL 33162

OPA-LOCKA (305) 688-4611
777 Sharazad Boulevard Fax: (305) 666-6348
Opa-locka, FL 33054

PINECREST (305) 234-2121
11551 S. Dixie Hwy Fax: (305) 234-2131
Pinecrest, FL 33156

SOUTH MIAMI (305) 663-6340
6130 Sunset Drive Fax: (305) 663-6348
South Miami, FL 33143

SUNNY ISLES BEACH (305) 947-0606
17070 Collins Avenue Fax: (305) 949-3113
Room 250, Sunny Isles Beach, FL 33160

SURFSIDE (305) 861-4863
9293 Harding Avenue Fax: (305) 861-1302
Surfside, FL 33154

SWEETWATER (305) 221-0411
500 S.W. 109th Avenue Fax: (305) 221-2541
Sweetwater, FL 33174

VIRGINIA GARDENS (305) 871-6104
6498 N.W. 38th Terrace Fax: (305) 871-1120
Virginia Gardens, FL 33166

WEST MIAMI (305) 266-1122
901 S.W. 62nd Avenue Fax: (305) 261-9914
West Miami, FL 33144

State of Florida Government

ELECTED OFFICIALS

Governor:

Jeb Bush (R) (850) 488-4441
Executive Office of the Governor . . . Fax: (850) 487-0801
The Capitol, Tallahassee, FL 32399-0001
jeb@myflorida.com

Lieutenant Governor:

Frank Brogan (R) (850) 488-4441
The Capitol Fax: (850) 488-4441
Tallahassee, FL 32301
www.myflorida.com

Secretary of State:

Katherine Harris (R) (850) 488-3680
The Capitol, Tallahassee, FL 32301

Attorney General:

Robert Butterworth (D) (850) 487-1963
The Capitol, Tallahassee, FL 32301

State Comptroller:

Bob Milligan (R) (850) 410-9370
The Capitol, Tallahassee, FL 32301

State Treasurer/Commissioner of Insurance:

Tom Gallagher (R) (850) 922-3100
The Capitol, Tallahassee, FL 32301

Commissioner of Agriculture:

Bob Crawford (D) (850) 488-3022
The Capitol, Tallahassee, FL 32301

Commissioner of Education:

Charlie Crist (R) (850) 487-1795
The Capitol, Tallahassee, FL 32301
crist@mail.dle.state.fl.us

State Attorney For Miami-Dade County:

Katherine Fernandez-Rundle (D) (305) 547-0100
E. R. Graham Building
1350 N.W. 12th Avenue, Miami, FL 33136

Public Defender for Miami-Dade County:

Bennett H. Brummer (D) (305) 545-1900
1320 N.W. 14th Street, Miami, FL 33125

STATE SENATORS

District 32

Debbie Wasserman Schultz (D) (954) 424-6947
2500 Weston Road, #101 Fax: (954) 385-2010
Weston, FL 33331

District 34

Alex Diaz de la Portilla (305) 569-2691
8300 SW 8th Street, Suite 306 Fax: (305) 569-2608
Miami, FL 33144-4132
portilla.alex.web@leg.state.fl.us

District 36

Kendrick B. Meek (D) (305) 655-3671
18441 N.W. 2nd Avenue, Suite 520 . . . Fax: (305) 655-3673
Miami, FL 33169
meek.kendrick.web@leg.state.fl.us

District 37

J. Alex Villalobos (305) 222-4160
2350 Coral Way, Suite 202A Fax: (305) 222-4162
Miami, FL 33145

District 38

Ronald (Ron) A. Silver (D) (305) 893-0488
12000 Biscayne Boulevard, Suite 411
North Miami, FL 33181-2725
silver.ronald.web@leg.state.fl.us

District 39

Rodolfo "Rudy" Garcia, Jr. (R) (305) 364-3191
7475 W. 4th Avenue, Suite B Fax: (305) 827-2733
Hialeah, Fla. 33014
garcia.rudy.web@leg.state.fl.us

District 40

Daryl L. Jones (D) (305) 671-7240
9200 S. Dadeland Boulevard, Suite 208, Miami, FL 33156
jones.daryl.web@leg.state.fl.us

State of Florida Government

STATE HOUSE

District 101

Ken A. Gottlieb (D) (954) 893-5081
6700 Miramar Parkway Fax: (954) 893-5055
Miramar, FL 33023-4897
gottlieb.kenneth@leg.state.fl.us

District 102

Rafael "Ralph" Arza (R) (305) 827-2720
1800 W. 49 Street, Suite 300 Fax: (305) 827-2725
Miami, FL 33012
arza.ralph@leg.state.fl.us

District 103

Wilbert T. Holloway (D) (305) 628-7077
1405 NW 167 Street, Suite 260 Fax: (305) 628-7079
Miami, Florida 33169

District 104

Frederica S. Wilson (D) (305) 919-1860
520 N.W. 165 Street Road Fax: (305) 916-1862
Suite 205
North Miami, FL 33169
wilson.frederica@leg.state.fl.us

District 105

Sally Heyman (D) (305) 919-1888
1100 N.E. 163 Street, Suite 303 ... Fax: (305) 919-1890
N. Miami Beach, FL 33162
heyman.sally@leg.state.fl.us

District 106

Dan Gelber (D) (305) 864-8648
300 71st Street, Suite 504 Fax: (305) 377-5384
Miami Beach, FL 33141

District 107

Gustavo A. Barreiro (R) (305) 643-7324
1454 S.W. 1st Street, Suite 100 Fax: (305) 643-7326
Miami, FL 33135
barreiro.gustavo@leg.state.fl.us

District 108

Phillip Brutus (D) (305) 899-0411
Fax: (305) 899-8628

District 109

Dorothy Bendross Mindigal (305) 691-7129
3310 NW 80 Terrace Fax: (305) 759-6424
Miami, FL 33147

District 110

Rene Garcia (R) (305) 827-2767
3766 W. 12 Avenue Fax: (305) 827-2769
Hialeah, FL 33012
garcia.rene@leg.state.fl.us

District 111

Marco Rubio (R) (305) 442-6939
4790 N.W. 7th Street, Suite 212 ... Fax: (305) 442-6941
Miami, FL 33126
rubio.marco@leg.state.fl.us

District 112

Mario Diaz-Balart (R) (305) 513-7616
7902 NW 36 Street, Ste. 202 Fax: (305) 513-7619
Miami, FL 33166
diaz-balart.mario@leg.state.fl.us

District 113

Manuel Prieguez (R) (305) 643-7336
316-A S.W. 12 Avenue Fax: (305) 643-7338
Miami, FL 33130
prieguez.manuel@leg.state.fl.us

District 114

Gaston Cantens (R) (305) 227-7626
300 S.W. 107 Avenue, Suite 213 ... Fax: (305) 227-7629
Miami, FL 33174
cantens.gaston@leg.state.fl.us

District 115

Reinier Diaz de la Portilla (R) (305) 569-2606
8300 S.W. 8th Street, Ste.305 Fax: (305) 569-2608
Miami, FL 33144-4132
portilla.reiner@leg.State.fl.us

District 116

Annie Betancourt (D) (305) 279-7337
10691 N. Kendall Drive Fax: (305) 229-6244
Suite 103
Miami, FL 33176
betancourt.annie@leg.state.fl.us

District 117

Carlos Lacasa (R) (305) 569-2600
1890 South Red Road, Suite 108
Miami, FL 33155
lacasa.carlos@leg.state.fl.us

District 118

Edward Bullard (D) (305) 234-2208
16201 S.W. 95 Avenue Fax: (305) 234-2210
Miami, FL 33157
bullard.edward@leg.state.fl.us

District 119

Cindy Lerner(305) 256-6286/6287
15321 S. Dixie Hwy., Ste. 208..... Fax: (305) 256-6288
Miami, FL 33157

District 120

Ken Sorensen (R)(305) 853-1947
P.O. Box 699 Fax: (305) 853-1949
Tavernier, FL 33070
sorensen.ken@leg.state.fl.us

LEGISLATIVE DELEGATION OFFICE ... (305) 375-4088

Debra C. Owens, Executive Director
111 N.W. 1st Street, Suite 250 Fax: (305) 375-4151
Miami, FL 33128
dowens@co.miami-dade.fl.us

AUTOMOBILE INFORMATION

DRIVER'S LICENSES:

When you're ready to hit the road in Miami-Dade, make sure you've got your Florida driver's license. If you are a driver, a Florida driver's license is required when you become a resident of the state, are employed in the state, claim Homestead Exemption, or register a child in a public school in the state. To receive a driver's license, you must have a Social Security number and be at least 16 years of age. For a restricted learner's permit, you must be 15 years old. New residents are required to pass only a visual examination if they have a valid driver's license from another state. A new license costs \$20 and is valid for six years. License renewal is \$15 and a replacement license costs \$10. Driver's license testing locations and information may be obtained by calling (305) 229-6333. An appointment for testing is recommended.

Full Service Offices:

Tuesday - Friday 7:00 a.m. - 6:00 p.m.

Homestead200 N.E. 8th Street
Coral Reef14653 S.W. 122nd Avenue
University1315 S.W. 107th Avenue
Kendall13780 S.W. 56th Street
Hialeah1923 W. 60th Street
Miami Bunche Park16000 N.W. 27 Avenue
Miami Gardens180 N.W. 183 Street, Suite 305
Miami Central901 N.W. 39th Avenue
Opa--locka12601 N.W. 42nd Avenue

Full Service Offices:

Monday - Thursday - 7 a.m. - 6:00 p.m.

Sunny Isles Beach17086 Collins Avenue
Mall of the Americas7795 W. Flagler Street

Renewal Offices:

Tuesday - Friday 7:00 a.m. - 6:00 p.m.

***7:00 a.m. - 5:30 p.m.**

Coral Gables4520 Ponce de Leon Blvd
Joseph Caleb5400 N.W. 22nd Avenue
441 Plaza180 N.W. 183 St.

DRIVER IMPROVEMENT

COURSES (See Phone Book under Driving Schools)

Information Hotline (305) 256-1700
Hearing-Suspensions-Revocation
2515 W. Flagler Street (305) 643-7569

FLORIDA DEPARTMENT OF CHILDREN & FAMILIES

District 11

Miami-Dade & Monroe Counties
Economic Self-Sufficiency Services
Dade County Public Assistance Boundaries by Zip Code

Hialeah South (305) 637-3261
5700 NW 37th Avenue
Zip Codes: 33010, 33012, 33013, 33166 and 33178

Hialeah North (305) 364-3145
7925 W 2nd Court
Zip Codes: 33014, 33015, 33016, 33018 and 33055

Florida City (305) 246-7626
777 W Palm Drive
Zip Codes: 33030, 33033, 33034, 33035 and 33039

Quail Roost.....(305) 278-0900
12314 Quail Roost Drive
Zip Codes: 33031, 33032, 33170, 33177, 33186,
33187 and 33196

State of Florida Government

Opa Locka.....(305) 769-6220

200 Opa-Locka Blvd., South Bldg.
Zip Codes: 33054 and 33056

Village Center.....(305) 626-4800

19605 NW 27th Avenue
Zip Codes: 33055

Little Havana Satellite(305) 326-4326

990 SW 1st Street
Zip Codes: 33109, 33130, 33131 and 33135

Central(305) 637-2400

1490 NW 27th Avenue
Zip Codes: 33122, 33125 and 33126

North Central.....(305) 795-1236

7900 NE 2nd Avenue
Zip Codes: 33127, 33138, 33150 and 33168

Frankie Shannon Rolle(305) 442-6841

3750 South Dixie Highway
Zip Codes: 33129, 33133, 33145, 33146 and 33149

Biscayne Satellite(305) 571-4374

225 NE 34th Street
Zip Code: 33128, 33132, 33136 and 33137

Miami Beach(305) 535-5402

1132 6th Street
Zip Codes: 33139

Caleb(305) 636-2460

5400 NW 22nd Avenue
Zip Codes: 33142

University.....(305) 227-5200

1605 SW 107th Avenue, #202A
Zip Codes: 33126, 33172, 33174, 33182, 33184,
33192 & 33194

2020 Building.....(305) 919-1800

2020 NE 163rd Street
Zip Code: 33162

Lee Building(305) 953-3473

10827 NW 27th Avenue
Zip Code: 33167

Sunset(305) 598-6965

9360 Sunset Drive #220
Zip Codes: 33173 & 33183

Mid Central.....(305) 643-7385

701 SW 27th Avenue
Zip Codes: 33134 and 33135

Culmer(305) 571-4386

1600 NW 3rd Avenue
Zip Codes: 33136

Grove by the Bay(305) 993-1900

1440 John F. Kennedy Causeway, #100
Zip Codes: 33140 and 33141

South Miami(305) 663-2084

6600 SW 57th Avenue
Zip Codes: 33143, 33144 and 33155

Juanita Mann(305) 693-2390

7900 NW 27th Avenue
Zip Codes: 33147

Northeast(305) 654-7080

18301 N. Miami Avenue
Zip Codes: 33154, 33160, 33161, 33169, 33179,
33180 and 33181

Perrine(305) 378-5800

11241 SW 184th Street
Zip Codes: 33156, 33157, 33158, 33176, 33189 and
33190

West Dade

9766 SW 24th Street
Zip Codes: 33165, 33175, 33185 and 33193

Federal Government

ELECTED OFFICIALS

PRESIDENT OF THE UNITED STATES

George W. Bush (R)

The White House, Washington, D.C. 20500

White House Operator: 1-202-456-1414

VICE PRESIDENT OF THE UNITED STATES

Dick Cheney (R)

UNITED STATES SENATE:

Bill Nelson (D) (202) 224-5274

United States Senate **Fax:** (202) 228-2183

Washington, D.C. 20510

Local Address:

U.S. Courthouse Annex

111 N. Adams Street

Tallahassee, FL 32301

(850) 942-8415

Robert "Bob" Graham (D) (202) 224-3041

524 Hart Senate Office Building

Washington D.C. 20510

Local Address:

Courthouse Tower, 44 W. Flagler Street, Suite 1715

Miami, FL 33130

(305) 536-7293

bob-graham@graham.senate.gov

UNITED STATES HOUSE OF REPRESENTATIVES

District 17

Carrie Meek (D) (305) 381-9541

3550 Biscayne Blvd., Suite 500 **Fax:** (305) 576-9753

Miami, FL 33137

<http://www.house.gov/meek>

Washington Address:

401 Cannon House Office Building, Washington D.C. 20515

(202) 225-4506

District 18

Ileana Ros-Lehtinen (R) (305) 275-1800

9210 Sunset Drive, Suite 100 **Fax:** (305) 275-1801

Miami, FL 33173

Washington Address:

2160 Rayburn House Office Bldg., Washington, D.C. 20515

(202) 225-3931

District 20

Peter Deutsch (D) (954) 437-3936

10100 Pines Boulevard, 2nd Floor .. **Fax:** (954) 437-4776

Pembroke Pines, FL 33026

Washington Address:

204 Cannon House Office Bldg., Washington, D.C. 20515

(202) 225-7931

<http://www.house.gov/deutsch>

District 21

Lincoln Diaz-Balart (R) (305) 470-8555

8525 N.W. 53 Terrace, Suite 102 ... **Fax:** (305) 470-8575

Miami, FL 33166

Washington Address:

404 Cannon House Office Bldg., Washington, D.C. 20515

(202) 225-4211

<http://www.house.gov/diaz-balart>

District 22

E. Clay Shaw (R) (305) 930-7429

1512 E. Broward Boulevard, Suite 101 .. **Fax:** (954) 768-0511

Ft. Lauderdale, FL 33301

Washington Address:

2408 Rayburn House Office Bldg., Washington, D.C. 20515

(202) 225-3026

<http://www.house.gov/shaw>

District 23

Alcee Hastings (D) (954) 733-2800

2701 West Oakland Park Blvd **Fax:** (954) 735-9444

Suite 200

Ft. Lauderdale, FL 33311

Washington Address:

2235 Rayburn House Office Bldg., Washington, D.C. 20515

(202) 225-1313

<http://www.house.gov/alceehastings>

Telephone Directories

Miami-Dade COUNTY GOVERNMENT

County Service Requests,

Concerns & Information (305) 468-5900

Advocates for Victims Battered

Women & Victims of Violent Crimes (305) 758-2546

Agenda Coordinator (305) 375-1271

Airport (Miami International) . . . (305) 876-7000

TDD (305) 876-0594

Alcohol & Drug Abuse Program . . (305) 638-6540

Ambulance Concerns (305) 375-1250

Americans with Disabilities Act

Coordination (ADA) (305) 375-3566

TDD (305) 375-4805

Animal Care & Control (305) 884-1101

Animal Licenses (305) 885-0486

Art in Public Places (305) 375-5362

Auto Tag Agency (305) 375-5678

Mailroom (305) 375-5328

Baby Stroller Parking Permits . . . (305) 375-5656

Battered Women (305) 758-2546

Bicycle/Pedestrian Program (305) 375-4507

Black Affairs (305) 375-4606

Building Code Compliance (305) 375-2901

Building Permits (305) 375-2475

Bus Route (Metrobus, Metrorail) . . (305) 770-3131

Cable TV Coordination (complaints) . (305) 375-3677

Caleb Center (305) 636-2250

Central Depository (305) 275-1122

TDD (305) 275-1144

Child Care Information (305) 375-4670

Child Care Referral (305) 373-3521

Citizen Assistance

(Team Metro Answer Center) . (305) 468-5900

TDD (305) 468-5402

Clerk of Courts (305) 275-1155

Clerk of the Board (305) 375-5126

Code Compliance (Team Metro Answer Center)

. (305) 468-5900

Commission on Ethics and

Public Trust Hotline (305) 579-2593

Commission on the Status of Women

and Asian American Advisory Board . . (305) 375-4967

Communications (Media Relations) (305) 375-2836

Community Action Agency (305) 347-4600

Community and

Economic Development (305) 375-3431

Community Relations Board (305) 375-5730

Community Relations Office (305) 375-5730

Consumer Protection/Advocate . . (305) 375-4222

Consumer Services Department . . (305) 375-1250

Convention & Tourist Development Tax . (305) 375-5551

Cooperative Extension

Agriculture (305) 248-3311

4-H (305) 592-8044

Home Economics Information . (305) 248-3311

North Dade Toll Free (305) 251-2818

Corrections and Rehabilitation

Department (305) 229-7500

County Attorney (305) 375-5151

County Commission (305) 375-5128

County Commission Agenda

Coordinator (305) 375-2035

County Manager (305) 375-5311

Credit Union (305) 471-5080

Crisis Nursery (DHR Children Shelter)

North (305) 620-0894

South (305) 446-5071

Cultural Affairs Council (305) 375-4634

Disability Services & Independent Living,

Office of (305) 547-5445

TDD (305) 324-5781

Divorce Records (305) 275-1155

Divorce (Do it Yourself) (305) 275-1155

Domestic Intervention

(Family & Victim Services) . . . (305) 571-7750

Domestic Violence (Injunction

for Protection) (305) 349-5888

Elderly Services (305) 375-5335

Elections Department

(Voter's Information) (305) 375-5553

EMERGENCY (Police/Fire/Rescue) 911

Emergency Housing

North (305) 638-6001

South (305) 245-5011

Emergency Management

(Civil Defense) (305) 468-5400

TDD (305) 468-5402

Employee Assistance Program . . . (305) 375-3293

Employee Relations

Support Services (305) 375-5725

Employee Suggestion Program . . . (305) 375-1364

Environmental Hotline (305) 372-6955

Environmental Management (DERM) . (305) 372-6789

Equal Opportunity Board (305) 375-5272

Fair Employment Practices (305) 375-2784
 Family Counseling (Youth & Family Development) (305) 633-6481
 Family Shelter (CAA) (305) 576-3333
 Film, TV & Print (305) 375-3288
 Fire Department Emergency 911
 Non-Emergency (786) 331-5000
 Garbage Collection (Solid Waste) . (305) 594-1500
 TDD (305) 593-5982
 General Services Administration ..(305) 375-4400
 Graffiti Removal Coordinator ... (305) 375-3461
 Disabled Assistance (D-SAIL) (305) 547-5444
 TDD (305) 545-3574
 Disabled Parking Permits (305) 375-5678
 Head Start Program (305) 347-4622
 Historic Preservation Division ... (305) 545-3412
 Historical Museum of
 Southern Florida (305) 375-1492
 Homeless Trust (305) 375-1490
 Homestead Exemption
 (Property Appraisal) (305) 375-4125
 Hospital (Jackson Memorial) (305) 585-1111
 TDD (305) 585-7794
 HUD Housing Applications (305) 638-6464
 TDD (305) 638-6014
 Housing Code Enforcement (305) 375-2338
 Human Resources (305) 375-5416
 Human Resources
 (Community Relations) (305) 375-5730
 Hurricane Hotline and
 Rumor Control (305) 468-5900
 Independent Review Panel (305) 375-4880
 Information Technology Department .. (305) 596-8293
 Jail Information (Corrections) ... (305) 545-5011
 Jury Pool
 Courthouse - Civil (305) 375-5736
 Justice Building - Criminal ... (305) 547-4862
 TDD (305) 375-2975
 Latin Affairs (305) 375-5270
 Legislative Delegation (305) 375-4088
 Library System (305) 375-2665
 TDD (305) 375-2878
 Marriage License Bureau (305) 275-1155
 Mayor (305) 375-5071
 Medical Examiner (305) 545-2400
 Mental Health Care Emergency Services (Jackson Memorial)
 Crisis Emergency (305) 585-6487
 Metro-Miami Action Plan (305) 579-3618

Metropass (Metrobus, Metrorail) . (305) 770-3131
 Metrobus & Metrorail Schedule
 (Route Information) (305) 770-3131
 Miami Art Museum (305) 375-3000
 Miami-Dade County
 Expressway Authority (305) 375-3232
 Miami-Dade Office of
 Community Services (305) 375-2195
 Mosquito Control (305) 592-1186
 Museum of Science (305) 854-4247
 Occupational Licenses (305) 270-4949
 Office of Community Services (305) 375-2195
 Office of Community Services
 Homeless Program (305) 638-6368
 Passenger Transportation
 Regulatory Division (305) 375-2460
 Park and Recreation
 Information (305) 755-7800
 Lifeguard Emergency
 Crandon Park Beach . (305) 361-7373 or 7385
 Haulover Park Beach (305) 944-3040
 Parking Violations (305) 275-1133
 TDD (305) 275-1144
 Personnel (305) 375-5725
 Job Hot Line (305) 375-1871
 TDD (305) 375-5645
 Planning and Zoning (305) 375-2800
 Police Department EMERGENCY ONLY 911
 Non-emergency (305) 476-5423
 Pollution Control and Sanitary
 Nuisance (305) 372-6789
 Port of Miami (Seaport) (305) 371-7678
 Primary Health Care (Liberty City) (305) 835-2200
 Property Appraisal (305) 375-4099
 Public Works (305) 375-2694
 RAPE Treatment Center Hotline .. (305) 585-7273
 Recording Section (County Clerk) . (305) 275-1155
 Recorded Documents
 (Deeds, Mortgages, etc.) (305) 275-1155
 Retired Senior Volunteer Program (305) 375-5335
 Risk Management
 (Employee Group Insurance) .. (305) 375-4288
 Rumor Control (305) 598-7550
 Section-8 Housing
 (Housing Applications) (305) 638-6464
 Senior Citizen Exemption (305) 375-4047
 Sister Cities Program (305) 375-5280
 Small Claims Court (305) 375-5848

Telephone Directories

Solid Waste Management

(Garbage, Trash) (305) 594-1500

South Dade Government Center .. (305) 232-3831

Street Light Repairs

(Arterial Roads) (305) 592-3580

Street Light Repairs (Residential) ..(305) 375-2996

Street Name Signs (305) 592-3580

Tax Assessor (Property Appraisal) . (305) 375-4099

Tax Collector - Real Estate or

Personal Property (305) 270-4916

Taxi Concerns (305) 375-2460

Tourism (305) 539-3000

Traffic Citations (305) 275-1111

TDD (305) 275-1144

Traffic Court (305) 275-1111

Traffic Signals Malfunction (305) 592-8925

Traffic Signals

Missing/Damaged (305) 592-3580

Training and Employment

Council of South Florida (305) 594-7615

Trash Collection (Solid Waste) ... (305) 594-1500

Veteran's Services (305) 795-1511

Victim's Assistance

North (305) 758-2546

South 1-(305) 247-4249

Vizcaya Museum and Gardens ... (305) 250-9133

Voter's Information (Elections) .. (305) 375-5553

Water and Sewer Authority, Miami-Dade

Customer Service (305) 665-7471

New Applications (305) 665-7488

Emergency (24 hours) (305) 274-9272

Youth Employment and Meals

(Summer Programs) (305) 953-5179

Youth and Family Development .. (305) 633-6481

Zoo (Metrozoo) (305) 251-0403

STATE OF FLORIDA GOVERNMENT

State of Florida Information (305) 377-5000

Abuse, Adult and

Child Registry 1-800-96-ABUSE

Adoption (Florida Dept. of

Children & Families) (305) 325-2665

Advocacy Center for Persons

with Disabilities 1-800-342-0823

Aide to Families with

Dependent Children (305) 377-7154

Aging & Adult Services

(Department of Children &

Families) (305) 663-2080

Agriculture (Consumer Services) .. (305) 470-6900

Alcoholic Beverages & Tobacco

Division (305) 470-6783

Attorney General

Criminal (305) 377-5441

Consumer Division 1-(305) 985-4780

..... 1-(954) 712-4600

Dept. of M.V.B. of Reg. Ent. (305) 222-4164

Auto Dealer (305) 222-4164

Bank & Financing (305) 377-5213

Bail Bondsmen Concerns (305) 377-5235

Birth and Death Certificates (305) 324-2489

Blind Services, Division of (305) 377-5339

Bureau of Victim Compensation . 1-(305) 985-4482

..... 1-(954) 712-4600

Child Care Licensing (305) 377-5509

Child Support Enforcement (305) 530-2600

Children & Families, Department of .. (305) 377-5055

Client Relations (Department of

Children & Families) (305) 377-5068

Condominium Information & Concerns

Broward 1-(954) 958-5539

Tallahassee 1-(850) 488-1631

Consumer Services/Protection

Concerns ... 1-904-922-2814/800-435-7352

Corrections (State Prisons &

Information) 1-(850) 488-7480

Division of Licensing (Secretary

of State) (305) 377-5950

Driver's Examinations Stations ... (305) 229-6333

Driver's Examining Stations (305) 377-5000

Driver Improvement Program ... (305) 643-7569

Economic Self-Sufficient

Services (Food Stamps) (305) 377-7154

Education (Private School

Information & Concerns) 1-850-488-9504

Enterprise of Florida, Inc. (305) 569-2650

Fictitious Name Registration ... 1-850-488-9000

Fire Arms License (Concealed

Weapons Permit) (305) 377-5950

Florida Corrections Center (305) 592-9567

Foster Care (Department of Children

& Families) (305) 325-2615/2665

Funerals & Cemetery

Services Division of 1-800-323-2627

Game Fish Commission1-561-625-5122
 Health Department (305) 325-2500
 Health Department (Environmental) (305) 623-3500
 Health Maintenance Organization

Concerns (305) 377-5235
 Highway Patrol (305) 470-2510
 Housing Finance Authority 1-850-488-4197
 Hospital Cost Containment Board .. 1-800-342-0828
 Doctor Bill Dispute 1-800-435-7352
 Hotel & Restaurant Commission . (305) 470-5680
 Human Relations Commission ... 1-800-342-8170
 Insurance Complaint . 377-5235/1-800-342-2762
 Intangible Tax Information . 470-5001/643-7208
 Land Sale & Condo 1-800-226-4472
 Lemon Law 1-800-321-5366
 Licensing Division (305) 377-5950
 Lottery, Department of (305) 470-5080
 Marine Patrol (305) 795-2145
 Medicaid Information (305) 499-2100

Mobile Homes, Bureau of Rental Laws:
 (More than 10 rentals) 1-850-488-0970
 (Less than 10 rentals) 1-800-435-7352
 Sanitary Conditions (305) 623-3500
 Tags/Titles (Auto Tag) 1-850-488-3881
 Warranty, Dealer or

Nursing Homes Concerns (North) ..(305) 623-3601
 Nursing Homes Concerns (South) . (305) 663-2085
 Park Services 1-850-488-9872
 Pest Control Licensing (305) 377-5968
 Poison Information Center1-800-282-3171
 Prison Systems (Probation Intake) .. (305) 325-3511
 Probation (305) 377-5260

Professional/Occupations Concerns (Dentist,
 Beautician, Realtor, etc.) ... 1-800-342-7940
 Radiation Control (305) 377-7110
 Regional Planning Council 954-961-2999
 Road/Expressway Maintenance . (305) 470-5354
 Sales Tax Information (Dept. of

Revenue) 470-5001/1-800-352-3671
 Share-a-Ride (State DOT)1-800-234-RIDE
 Secretary of State

Corporate Information 1-850-488-9000
 South Florida Water Management

District (305) 592-5680
 State Attorney's Office (305) 547-0100
 Trademarks 1-850-487-6051
 Transportation Disadvantage

Commission 1-800-983-2435
 Utility Concerns

(Public Service Commission) . 1-800-342-3552
 Vocational Rehabilitation Program .. (305) 377-5160
 Workmen's Compensation (305) 377-5413
 Youth Hall (305) 637-4500

UNITED STATES GOVERNMENT

Federal Information Center 1-800-688-9889
 Agriculture (Inspector General) ... 1-800-424-9121
 Alcohol, Tobacco and Firearms

(Import-Export) (305) 597-4800
 Animal Quarantine (Veterinary

Services) (305) 526-2926
 Auto Safety Hotline 1-800-424-9393

Bank Complaint (Comptroller of
 Currency) 1-404-659-8855

Bankruptcy Court (305) 536-5216

Commerce Department (305) 526-7425

Consumer Product Safety
 Commission 1-800-638-2772

District Court (Civil, Criminal, Jury) ... (305) 523-5100

Drug Enforcement Administration .. (305) 590-4870

Education Department 1-800-647-8733

Equal Employment Opportunity
 Commission (305) 536-4491

Federal Bureau of Investigation ... (305) 944-9101

Federal Communications
 Commission 1-888-225-5322

Federal Emergency Management Agency
 (Disaster Registration) 1-800-462-9029

Federal Emergency Management
 Agency (Fraud Hotline) 1-800-323-8603

Federal Housing Administration
 (305) 536-5678 or 2200

Federal Trade Commission
 (1-900 and Credit Concerns) ... 404-347-4836

Fish and Wildlife Service (305) 526-2694

Food and Drug Administration (305) 526-2919

Fraud Hotline (for U.S. Department
 of Education) 1-800-647-8733

Housing and Urban Development .. 1-800-347-3735

Immigration and Naturalization
 Service 1-800-375-5283

Immigration for Employers Hotline ..1-800-255-8155

TDD 1-800-362-2735

Internal Revenue Service
 (Income Tax) 1-800-829-1040

Labor Department (305) 596-9874

Telephone Directories

Medicare Part A 904-363-0632
 Medicare Part B 1-800-333-7586
 National Hurricane Center (305) 229-4470
 Occupational Safety and
 Health Administration 1-954-424-0242
 Passport (Recording
 Information) (305) 539-3600
 Postal Agency (Customer Relations) .. (305) 639-4280
 Postal Inspector Hotline 1-800-654-8896
 Small Business Administration
 (also SCORE) (305) 536-5521
 Social Security Administration ... 1-800-772-1213
 Student Financial Aid 1-800-433-3243
 Trademarks 703-308-4357
 Veterans Administration (Benefits &
 Assistance) .. 1-800-488-8244/1-800-827-1000
 Water Safety Hotline 1-800-426-4791
 Weather: Local Conditions
 (Recording) (305) 229-4522

PRIVATE ORGANIZATIONS

Call Hands on Miami or Volunteering Referral Services
 for volunteering information. Call Switchboard of
 Miami for information about organizations.

Advocacy Center for Persons with
 Disabilities 1-800-342-0823
 TDD 1-800-346-4127
 AIDS Hotline (305) 667-7855
 Alliance for Aging (305) 670-6500
 Alzheimer's Association (305) 891-6228
 Alzheimer's Disease Education
 and Referral 1-800-438-4380
 or 1-800 424-3410

American Association of
 Retired Persons 1-800-441-2277
 or 1-800-424-3410

American Cancer Society (305) 594-4363
 American Civil Liberties Union (305) 576-2336
 American Heart Association (305) 856-1449
 American Red Cross Headquarters ... (305) 326-8888

Anti-Defamation League of
 B'Nai Brith (305) 373-6306

Arts and Culture Hotline 557-5600
 Association of Retarded Citizens .. (305) 759-8500

Audubon Society (305) 666-5111
 Beacon Council (305) 579-1300

Black Archives (305) 636-2390
 Builders Association of
 South Florida (305) 556-6300

Camillus House (305) 374-1065

Catholic Community Service (305) 754-2444

Centro Campesino

Farmworker Center 1-(305) 245-7738

Chamber of Commerce

Greater Miami (305) 350-7700

Latin (CAMACOL) (305) 642-3870

Miami-Dade (305) 751-8648

Commission for Transportation

Disadvantages 1-800-983-2435

Concerned General

Contractors Association 1-305-629-6600

Consumer Credit Counseling Services .. (305) 893-5225

Covenant House Nineline

(Runaways) 1-800-999-9999

Crime Stoppers (305) 471-8477

Cuban American National Council .. (305) 642-3484

Dade County Youth Fair

& Exposition (305) 223-7060

Deaf Services Bureau

Voice (305) 668-4407

TTD (305) 668-3323

Dental Society, East Coast District

(Referral) (305) 667-3647

Depression Awareness, Mental Health Institute

Recognition and Treatment 800-421-4211

Elderly Helpline (305) 670-4357

Environmental Hotline (305) 444-9555

Fair Expo Center (Youth Fair) (305) 223-7060

Family

Central, Inc. (305) 908-7300/(305) 908-5800

Family Counseling

Services (305) 271-9800

Elderly Helpline 1-800-963-5337

Fathers for Equal Rights (305) 895-6351/895-7461

Florida Bar Referrals

Lawyer Referrals 1-800-342-8011

Concerns (305) 371-2220

Volunteer Lawyers

Put Something Back (305) 579-5733

Florida Relay Services 1-800-955-8770

TDD 1-800-955-8771

Goodwill Industries (305) 325-9114

Greater Miami Gray Panthers of

North Dade (305) 374-8240

Convention and

Visitor's Bureau (305) 539-3000

Habitat for Humanity of Greater

Miami, Inc. (305) 670-2224

Haitian American

Community Association (305) 751-3429

Haitian Refugee Center (305) 757-8538
 Hands on Miami/
 United Way of Dade County ... (305) 860-3000
 Health Council of South Florida, Inc. (305) 263-9020
 Health Crises Network (305) 573-5411
 TDD (305) 758-1971
 Housing Opportunity Project (HOPE) .. (305) 651-4673
 Hospice Care of South Florida (305) 576-9333
 Hunger Hotline 1-800-329-3663
 Humane Society of
 Greater Miami, Inc. (305) 696-0801
 Informed Families of Dade County ... (305) 856-4886
 James E. Scott Community
 Association, Inc. (JESCA) (305) 637-1000
 Jewish Family Service of
 Greater Miami, Inc. (305) 445-0555
 Jewish Federation Information
 and Referral (305) 576-4000
 Jewish Vocational Service (305) 899-1587
 TDD (305) 899-0953
 League of Cities, Dade County (305) 557-1722
 League of Women Voters (305) 666-0186
 Legal Aid Society, Dade County ... (305) 579-5733
 Legal Services of Greater Miami, Inc. .. (305) 576-0080
 Liga Contra El Cancer (305) 858-8050
 Little Havana Activities &
 Nutrition Center (305) 858-2610
 Lutheran Ministries of Florida (305) 567-2511
 MADD (Mother Against Drunk Drivers) . (305) 383-5500
 Medical Association, Dade County . (305) 324-8717
 Mental Health Association (305) 379-2673
 Miami-Dade Empowerment Trust ... (305) 372-7620
 Miami Lighthouse for the Blind (305) 856-2288
 Miami Mental Health (Behavioral Health Center)
 Community Centers (305) 774-3300
 Crisis Line (Psychiatric Emergency) .. (305) 774-3300

NAACP (National
 Association for the Adv. of
 Colored People)Fax (305) 705-0094
 National Institute of Mental Health .1-800-FLA-LOVE
 Neighbors 4 Neighbors(305) 597-4404
 New Women Entrepreneur Center ..(305) 371-8707
 Nicaragua Fraternity (305) 228-1208
 Nursing Home Concerns
 (Ombudsman Council) (305) 663-2085
 Panic Disorder Information Line 800-64-PANIC
 Parent Hotline 1-800-352-5683
 Rescue Mission, Miami (305) 571-2273/573-4390
 Runaways (Miami Bridge) (305) 635-8953
 Shake-A-Leg Miami (Program for
 the physically challenged)(305) 858-5550
 Sierra Club(305) 667-7311
 South Florida Commuter Service ...1-800-234-7433
 Spanish American League Against
 Discrimination (SALAD) (305) 326-8585
 Switchboard of Miami
 (Crisis Help Line) (305) 358-HELP
 TDD(305) 358-2477
 Tri-Rail 1-800-874-7245
 Tropical Audubon Society (305) 666-5111
 United Home Care (305) 477-0440
 United Way(305) 860-3000
 Upfront Drug Information Center .. (305) 757-2566
 Urban League of Greater Miami ... (305) 696-4450
 Visiting Nurses Association (305) 477-7676
 Volunteers (Hands on Miami/
 United Way) (305) 646-7208
 We Will Rebuild (305) 441-5001
 Woman's Place (305) 358-2063 or (305) 379-2673
 Working Solutions
 (displaced homemakers)(305) 237-7537
 YMCA (305) 357-4000
 YWCA (305) 377-9922

Know the Language—Government Terms & Abbreviations:

Sometimes it seems that Miami-Dade County employees and officials speak a language of their own. Here's a list of terms that you may encounter when dealing with the County. It's just a few to get you started with some room to add your own.

- 1. Government-in-the-Sunshine-Law** - commonly known as the "Sunshine Law," was created to guarantee all citizens in the state of Florida the right of public access and accountability. It applies to any gathering of two or more members of the board (i.e., Board of County Commissioners or a Community Council) to discuss some matter which may or will come before that board for action and includes discussions between a commissioner and an administrator or staff member who is acting as a liaison between board members. The law requires that: 1) meetings of public boards or commissions must be open to the public, 2) reasonable notice of such meetings must be given, and 3) minutes of the meetings must be taken.
- 2. The Jennings Law** - applies to any zoning matters in which the Board of County Commissioners will or may have a vote. Because zoning hearings are like court proceedings and the Commissioner like a judge, it is illegal to have any private communications, either written or oral, about a zoning matter that may at some time come before the Board of County Commissioners.
- 3. Ordinance** - A rule or regulation established by the Board of County Commissioners. After first reading by the Board, a description of an ordinance and the time and place of the public hearing must be published in a daily newspaper of general circulation at least one week prior to the public hearing. After the hearing, the Board may pass the ordinance with or without amendment. In the case of an emergency affecting life, health, property, or public safety, the Board may adopt an emergency ordinance by a two-thirds vote and must publish it within ten days in a daily newspaper of general circulation.
- 4. Resolution** - An expression of policy by the Board of County Commissioners requiring only one reading prior to adoption (certain items are presented as public hearings).
- 5. CDMP** - Comprehensive Development Master Plan – the required land-use plan for Miami-Dade County.
- 6. BCC** - Board of County Commissioners.
- 7. CDBG** - Community Development Block Grant.
- 8. MIA** - Miami International Airport.
- 9. CBO** - Community-Based Organization.
- 10. UDB** - Urban Development Boundaries.
- 11. SFBC** - South Florida Building Code.
- 12. HUD** - Housing and Urban Development, federal and local.
- 13. MPO** - Metropolitan Planning Organization.
- 14. Florida Department of Children & Families (CDF)** - Formerly known as Health and Rehabilitative Services (HRS)

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County Commission District Offices

District 1

Betty T. Ferguson (305) 770-3115
Washington Square Building Fax: (305) 770-3119
111 N.W. 183rd Street, Suite 425, N. Miami, FL 33169

District 2

Dorrin D. Rolle (305) 694-2779
900 N.E. 125th Street, Suite 100 ... Fax: (305) 694-2781
N. Miami, FL 33161

District 3

Dr. Barbara Carey-Shuler (305) 636-2331
Joseph Caleb Center Fax: (305) 638-6906
5400 N.W. 22nd Avenue, Suite 704, Miami, FL 33142

District 4

Gwen Margolis (305) 948-2815
13899 Biscayne Blvd., Penthouse 1 ... Fax: (305) 948-2816
N. Miami Beach, FL 33181

District 5

Bruno A. Barreiro, Jr. (305) 643-8525
1454 S.W. 1st Street, Ste. 130 Fax: (305) 643-8528
Miami, FL 33135

District 6

Pedro Reboredo

Mondays:

City of Coral Gables (305) 460-5206
405 Biltmore Way, Coral Gables, FL 33134
9:00 a.m. - 12:00 p.m.

Tuesdays:

City of South Miami (305) 663-6338
6130 Sunset Drive, Miami, FL 33143
9:00 a.m. - 12:00 p.m.

Wednesdays:

City of West Miami (305) 266-1122
901 S.W. 62nd Avenue, Miami, FL 33144
9:00 a.m. - 12:00 p.m.

Thursdays:

City of Miami Springs (305) 885-4581
201 Westward Drive, Miami Springs, FL 33166
9:00 a.m. - 12:00 p.m.

Fridays:

City of Hialeah (305) 883-5820
501 Palm Avenue, Hialeah, FL 33010
9:00 a.m. - 12:00 p.m.

District 7

Jimmy L. Morales (305) 529-0599
2000 S.W. 27th Ave., Suite 102 Fax: (305) 529-1188
Miami, FL 33145

District 8

Katy Sorenson (305) 378-6677
South Dade Government Center Fax: (305) 253-7495
10710 S.W. 211th Street, Suite 204
Miami, FL 33189

District 9

Dennis C. Moss (305) 234-4938
South Dade Government Center Fax: (305) 232-2892
10710 S.W. 211th Street, Room 206
Miami, FL 33189

District 10

Javier D. Souto (305) 222-2116
9766 Coral Way, Suite 1 Fax: (305) 222-2120
Miami, FL 33165-7575

District 11

Joe A. Martinez (305) 552-1155
1401 S.W. 107th Avenue Fax: (305) 552-0577
Suite 301-M
Miami, FL 33174

District 12

Dr. Miriam Alonso (305) 599-1200
8345 N.W. 12th Street Fax: (305) 470-1791
Miami, FL 33126

District 13

Natacha Seijas
City of Hialeah (305) 375-4831
(1st & 2nd Saturday of the month 9 a.m. - 12 p.m.)
419 W. 49th Street, Suite 5, Hialeah, FL 33012
Miami Lakes (305) 375-4831
(3rd & 4th Saturday of the month 9 a.m. - 12 p.m.)
15450 New Barn Road, Suite 301
Miami Lakes, FL 33014

This information was current as of January 2001. For additional information on District Offices, call Team Metro Answer Center at (305) 468-5900.

Miami-Dade County provides equal access and equal opportunity in employment and services and does not discriminate on the basis of disability.

Pam Hecht, assistant to County Commissioner Katy Sorenson, contributed to the writing of this publication.

NOTES

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"LOVE YOUR NEIGHBOR"



105.01-48 2/01